

### Alaska Air Group

Brandon Pedersen – EVP Finance and CFO Cowen Transportation Conference, Boston - Sept 9<sup>th</sup>, 2015



### Safe Harbor

This presentation contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Forward-looking statements are based on, and include statements about, the Company's estimates, expectations, beliefs, intentions, and strategies for the future, and are not guarantees of future performance. Forwardlooking statements involve risks, uncertainties, assumptions, and other factors that are difficult to predict and that could cause actual results to vary materially from those expressed in or indicated by them. Please refer to the risk factors described in Company's filings with the Securities and Exchange Commission, including the detailed factors discussed under "Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2014.



We are building a balanced high quality business



A Great Place to Work for Our Employees



**Running a Safe and Reliable Operation** 



Growing Our Airline and Strengthening the Network



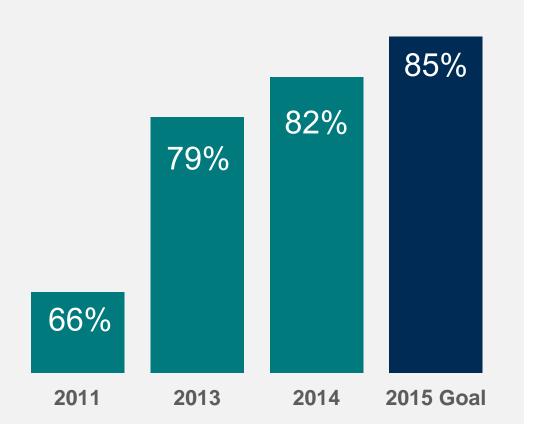


**Creating Long-Term Value for Our Shareholders** 



#### Our 14,000 employees are engaged and driving our company forward

#### ALASKA AIR GROUP EMPLOYEE ENGAGEMENT



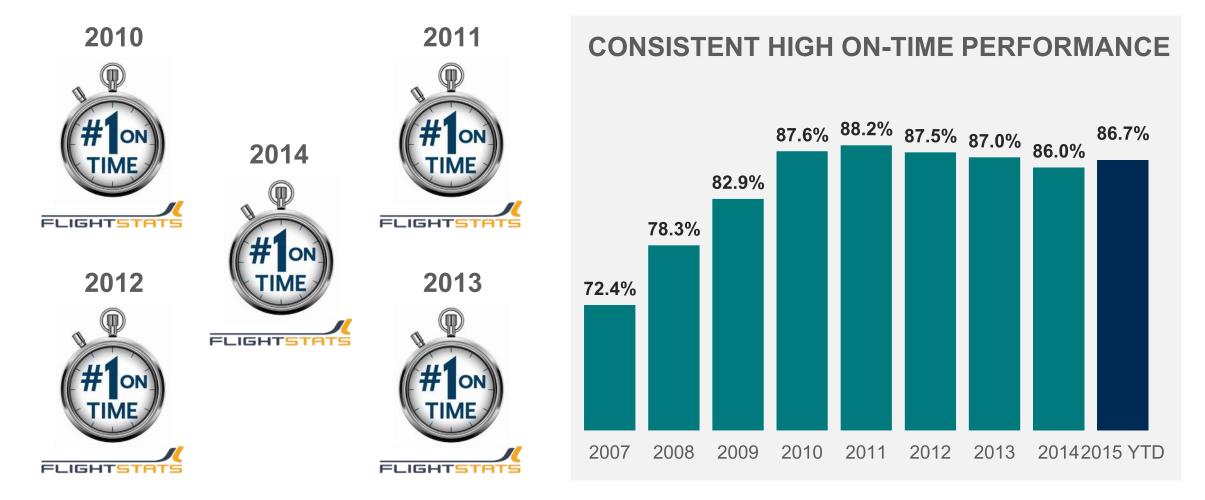
### **TOP 100 EMPLOYER**



POWERED BY STATISTA



### We have led the industry in on-time performance over the last 5 years

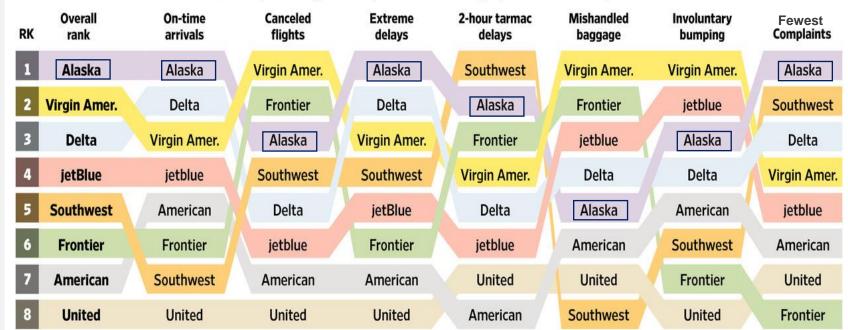


Alaska also has the lowest cancellation rate thus far in 2015

5



# In January, the Wall Street Journal ranked us #1 airline on key operational metrics two years in a row



Sources: On-time and canceled flights data for full year 2014 from masFlight. Includes regional affiliate flights. Extreme delays, which are 45 minutes or longer, compiled by FlightStats Inc. Two-hour tarmac delays, mishandled baggage, and consumer complaints from Department of Transportation based on 12 months ended in November. DOT involuntary-bumping data 12 months through September.

2014 Airline Scorecard | Rankings of major carriers in key operational areas, best to worst.

### THE WALL STREET JOURNAL.

Alaska Airlines #1 two years running, ahead of biggest U.S. carriers

The Wall Street Journal



## We were ranked #1 in customer satisfaction by J.D. Power for the 8<sup>th</sup> year in a row



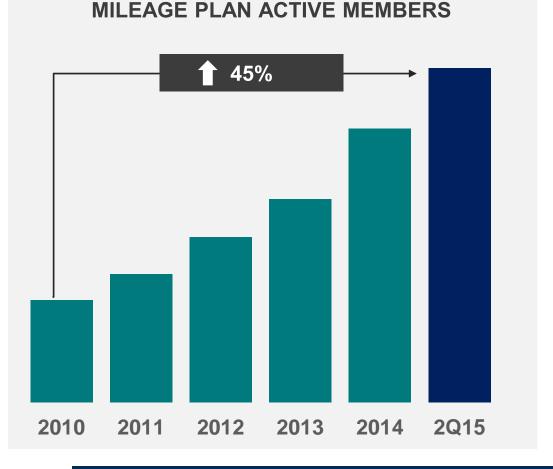
"Highest in Customer Satisfaction Among Traditional Carriers in North America, Eight Years in a Row"



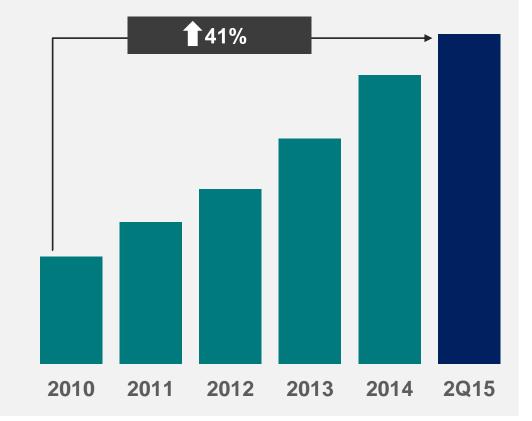
#### <sup>10</sup> Our Customer Satisfaction Score of 86.2% is an all-time high



Genuine caring service and industry leading reliability have helped us grow our loyal customer base by over 40% in the last 5 years...

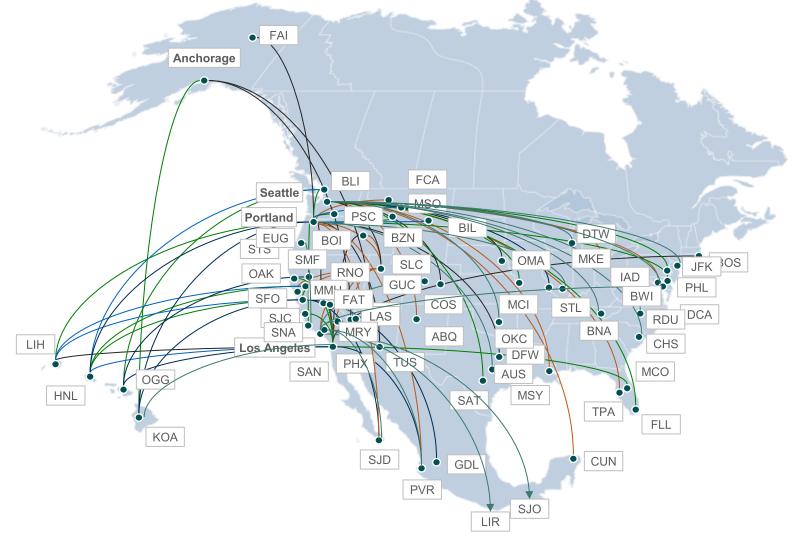






MileagePlan generates \$500M+ in cash annually

# ...And enabled our entry into 90 new markets, adding \$2.1B in revenue...



15 New Markets in 2010

6 New Markets in 2011

**19** New Markets in 2012

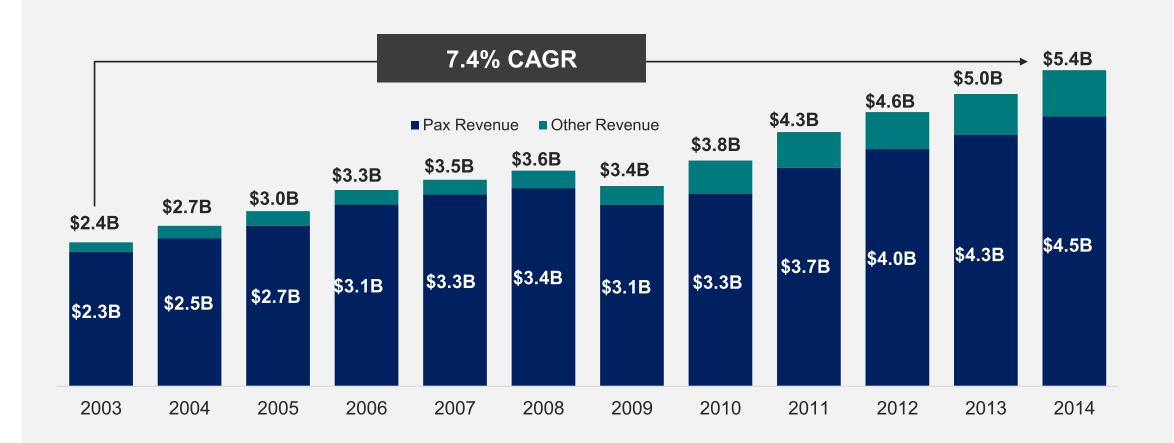
**13** New Markets in 2013

16 New Markets in 2014

**21** New Markets in 2015\*

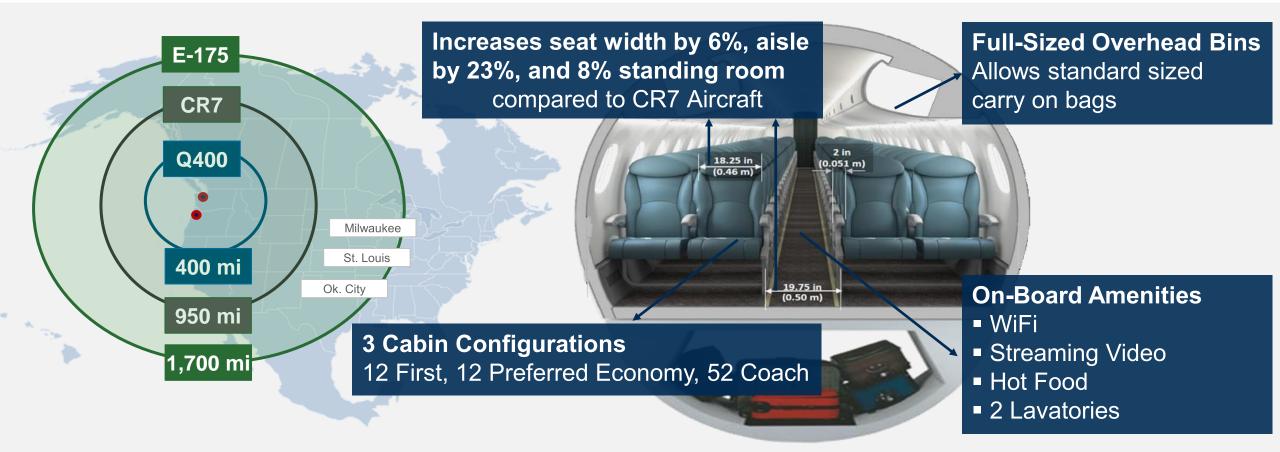
<sup>9</sup> Alaska has consistently grown ~7% / year over the last <u>20 years</u>

### Alaska's revenue has more than doubled over the last 12 years...



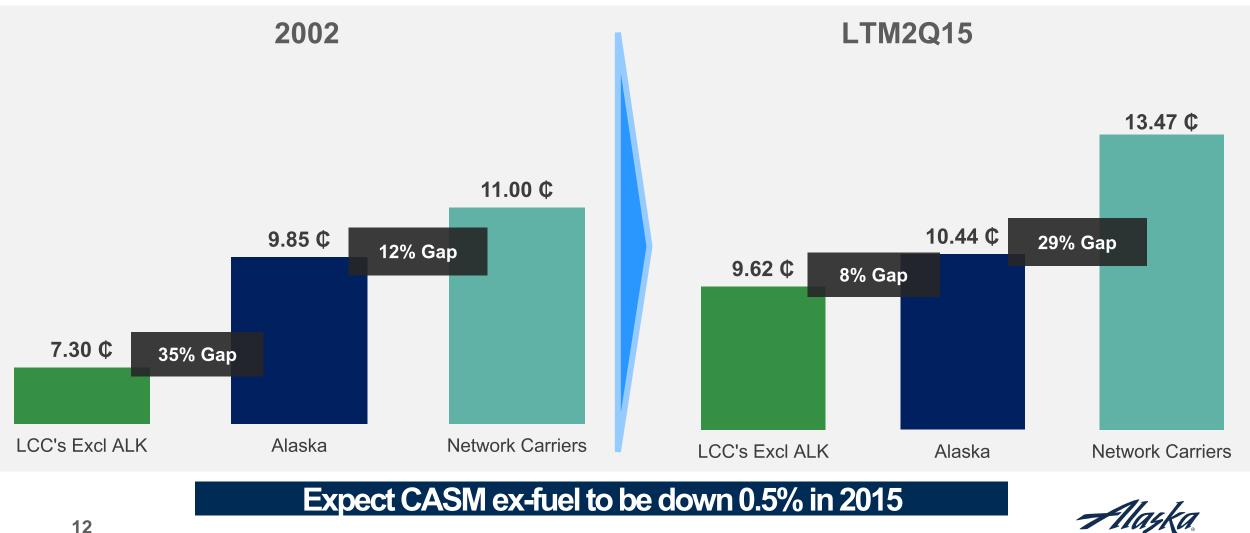


# E-175's are opening up new routes that are too far for the Q-400 and too thin for 737's – 4 new markets to be launched this year

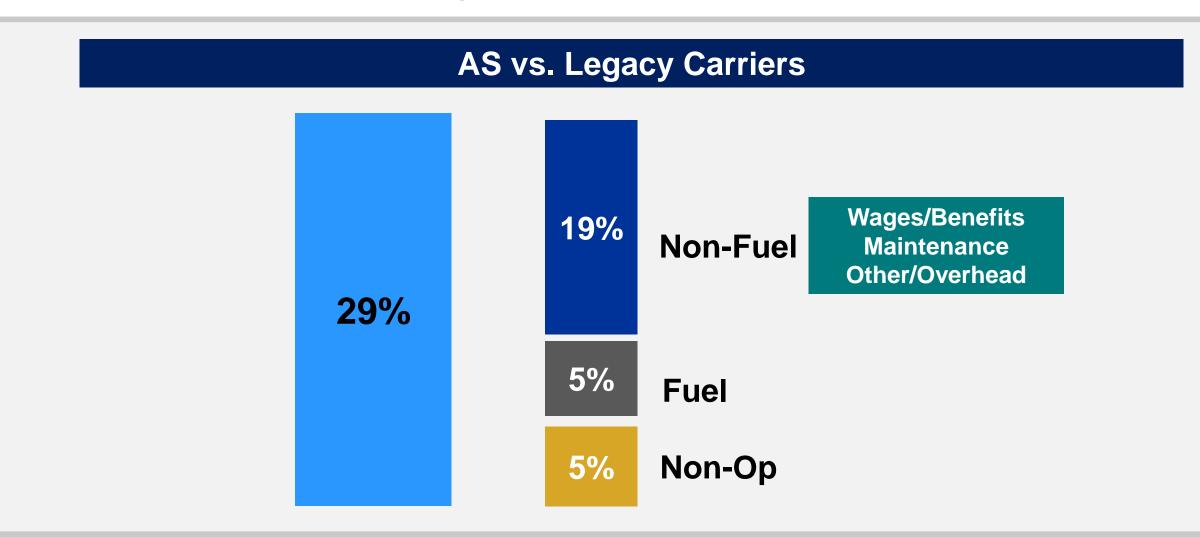




## We have reduced our costs and today our cost structure resembles LCC's and provides a sustainable advantage against network carriers



### **Drivers of our cost advantage**





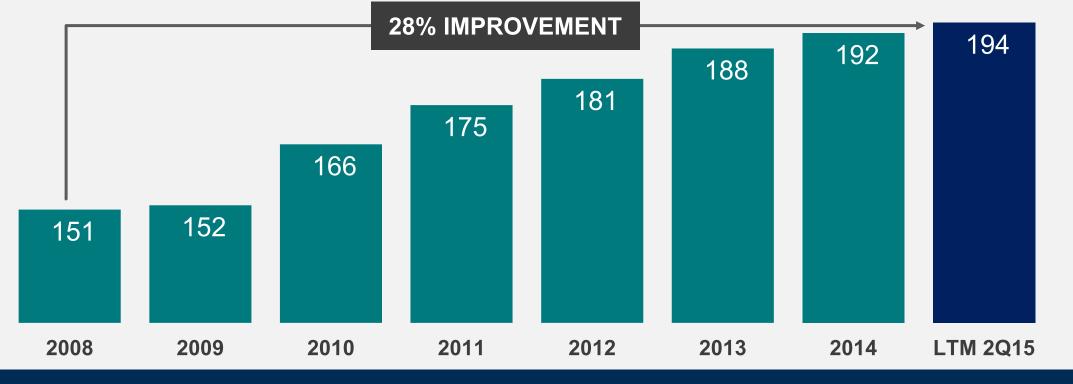
### Our long term labor contracts provide stability in our business



#### Weighted average length of our contracts is ~ 3.5 years

### Our productivity continues to improve consistently

#### **PRODUCTIVITY – PAX/FTE**



### Every 1% Improvement in Productivity = ~\$11M Annually



While fuel prices have declined, fuel still constitutes ~25% of our expense and we have improved fuel efficiency 2.5% in 1H15

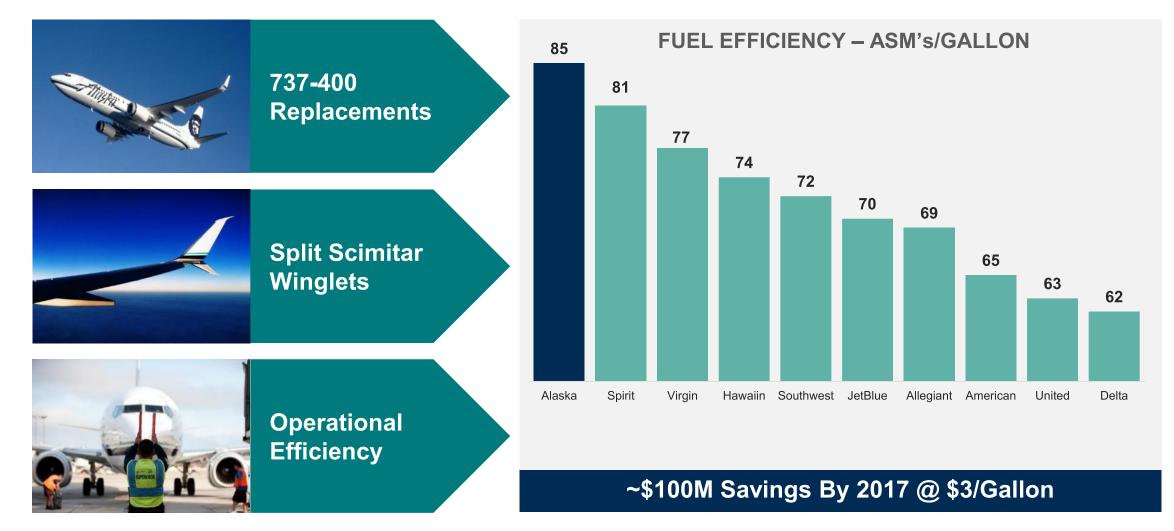
FUEL EFFICIENCY – ASM's/GALLON



#### Our Fuel efficiency is ~20% better than legacy carriers

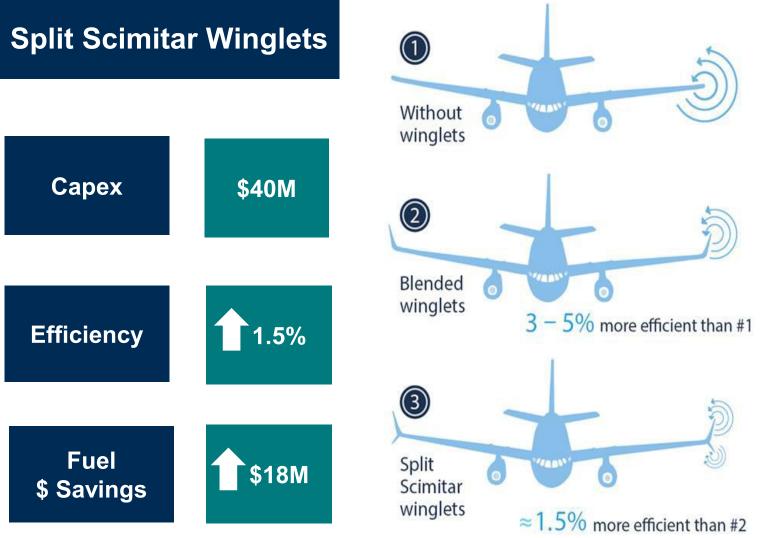


### Our fuel efficiency should continue to get better



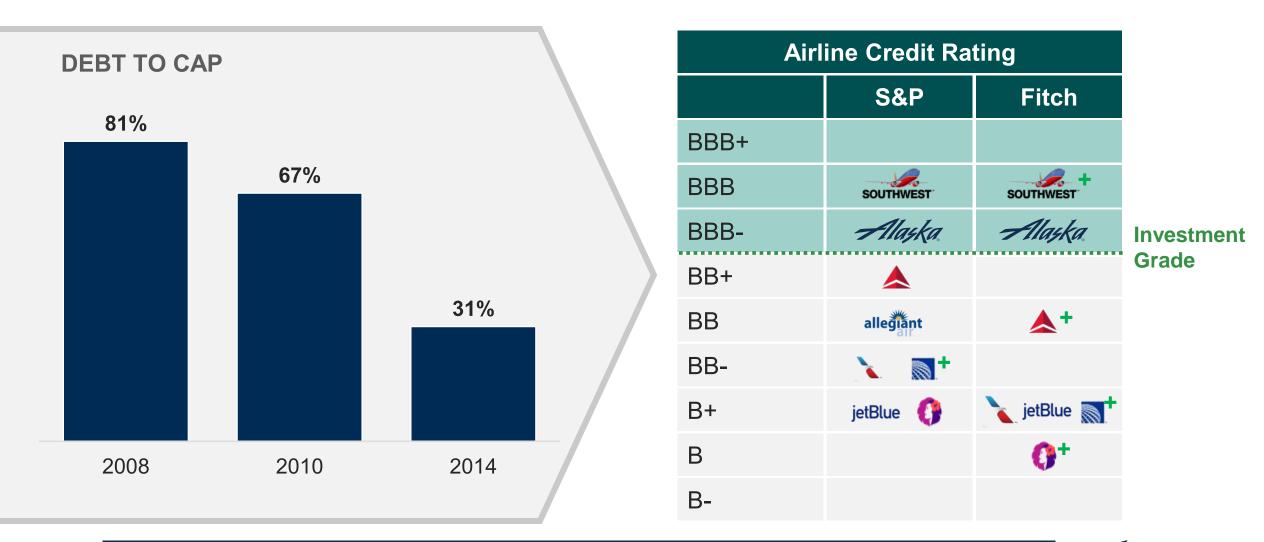






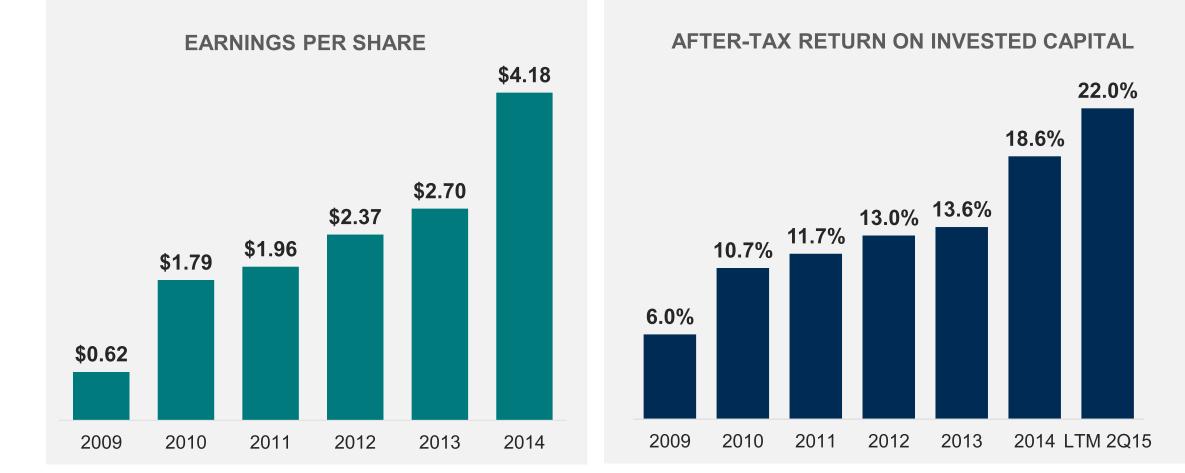


# We have no net debt – a source of cost advantage today and cheaper access to capital



Only 5 of 250+ airlines globally enjoy this distinction

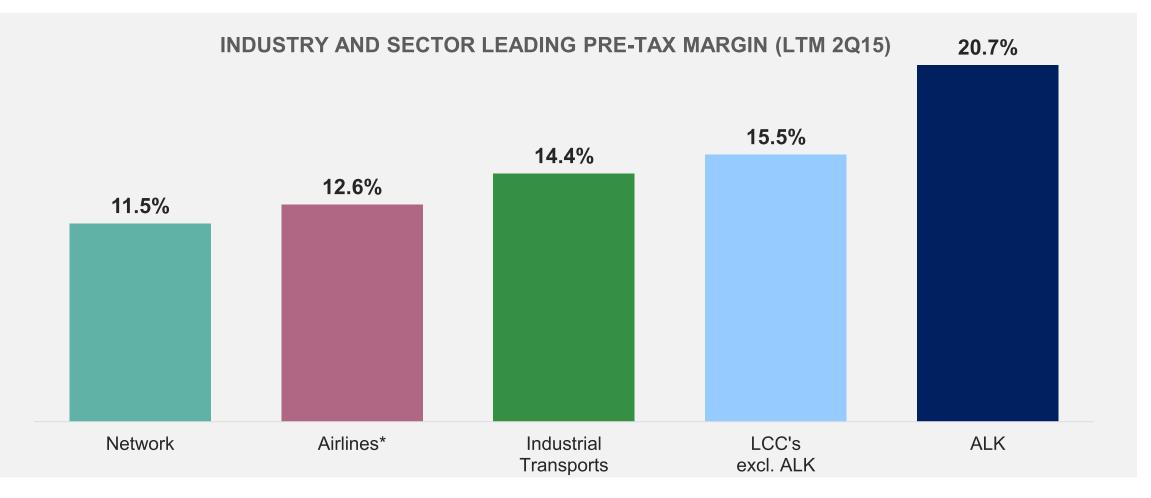
## Growing our revenues and keeping our costs low has allowed us to deliver superior results





#### 1<sup>st</sup> half 2015 EPS was **1**63%

## Our results are consistently at the top of the sector, and compare favorably with high quality industrial transportation companies



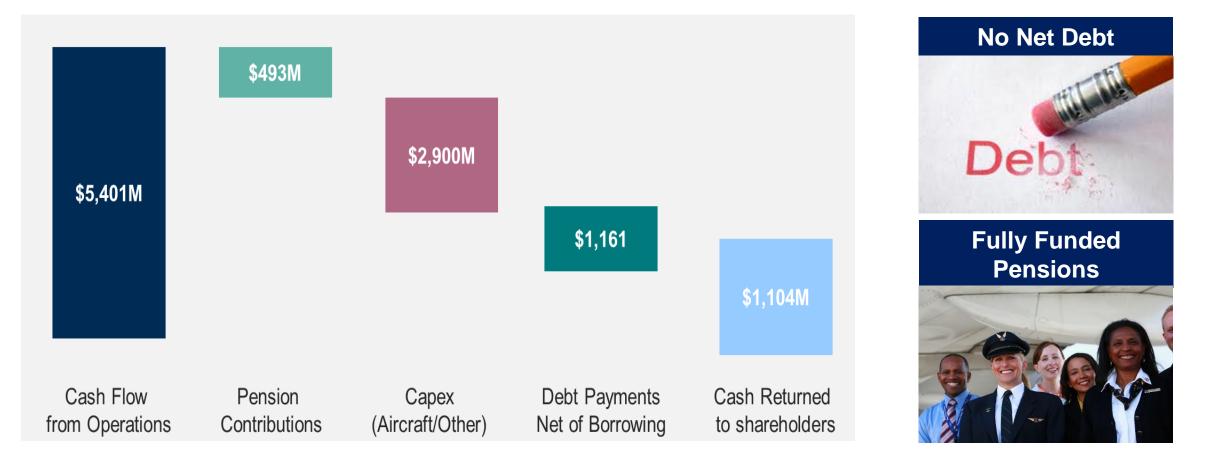
Network: AAL, DAL, UAL. LCC's excl ALK: LUV, HA, JBLU, SAVE, and ALGT

Airlines\* includes legacy and low cost carriers

21 Industrial Transport companies include 21 companies across the rail, parcel, truckload, intermodal, LTL and forwarders/brokers



# We have generated more than \$5B in cash flow since 2010 and deployed it in a balanced fashion

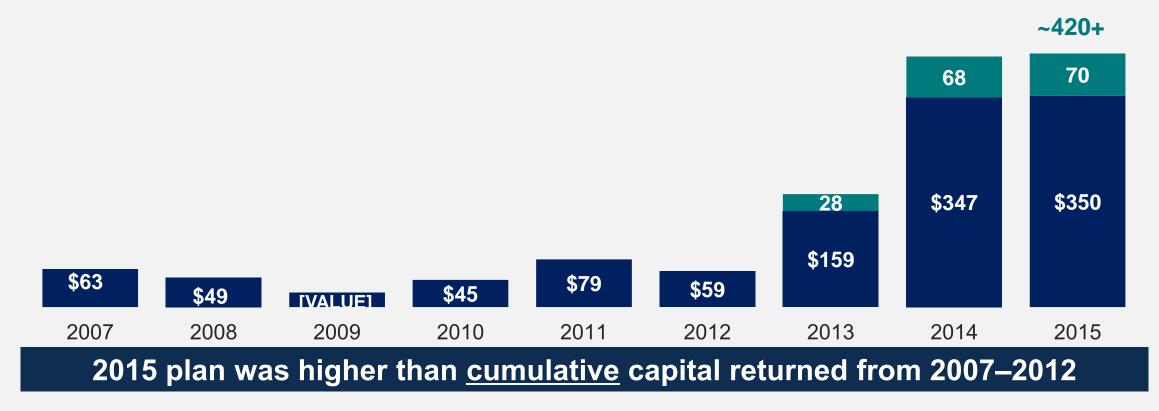


#### **Strong Capital Returns to Shareholders**



## Our plan at investor day last year was to return ~\$420M to shareholders in 2015

**ANNUAL CAPITAL RETURNS (\$ IN MILLIONS)** 

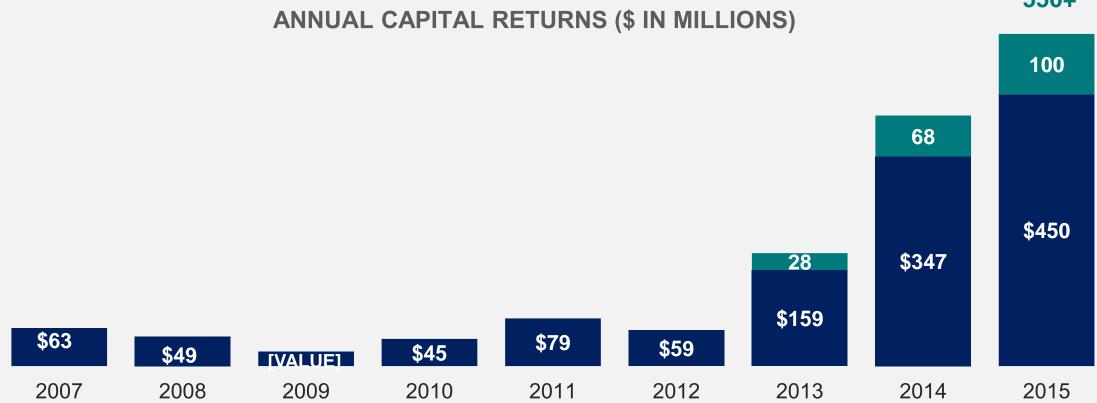


\* Dividend spend subject to Board approval.

+ Share repurchase based on current expected case – subject to change.



### We increased that goal by 30% to at least \$550 Million in late April...



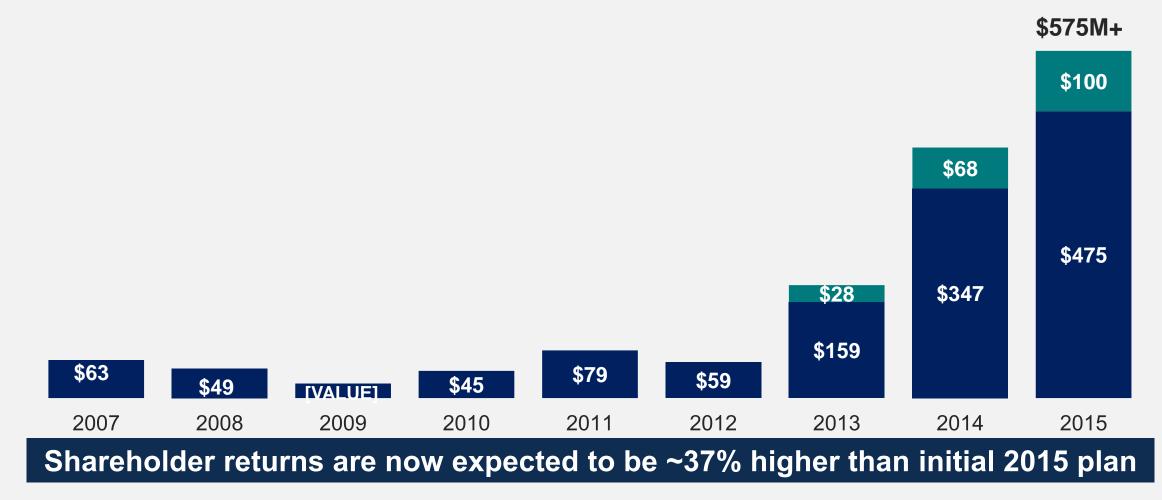
550+

\* Dividend spend subject to Board approval.

+ Share repurchase based on current expected case – subject to change.

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Driven by strong cash flows, we are now increasing our shareholder returns to at least \$575 million in 2015 supported by our new \$1 Billion repurchase authorization



\* Dividend spend subject to Board approval.

**25** + Share repurchase based on current expected case – subject to change.



### We are building a balanced business that is <u>durable</u> and creates <u>long-term</u> value for our shareholders



#### **Strong returns to shareholders**





