

#### Safe Harbor

This presentation may contain forward-looking statements subject to the safe harbor protection provided by Section 27A of the Securities Act of 1933, Section 21E of the Securities Exchange Act of 1934, and the Private Securities Litigation Reform Act of 1995. These statements relate to future events and involve known and unknown risks and uncertainties that may cause actual outcomes to be materially different from those indicated by our forward-looking statements, assumptions or beliefs. For a comprehensive discussion of potential risk factors, see Item 1A of the Company's Annual Report on Form 10-K for the year ended December 31, 2018. Some of these risks include competition, labor costs and relations, general economic conditions, increases in operating costs including fuel, inability to meet cost reduction goals, seasonal fluctuations in our financial results, an aircraft accident, changes in laws and regulations and risks inherent in the achievement of anticipated synergies and the timing thereof in connection with the acquisition of Virgin America. All of the forward-looking statements are qualified in their entirety by reference to the risk factors discussed in our most recent Form 10-K and in our subsequent SEC filings. We operate in a continually changing business environment, and new risk factors emerge from time to time. Management cannot predict such new risk factors, nor can it assess the impact, if any, of such new risk factors on our business or events described in any forward-looking statements. We expressly disclaim any obligation to publicly update or revise any forward-looking statements made today to conform them to actual results. Over time, our actual results, performance or achievements may differ from the anticipated results, performance or achievements that are expressed or implied by our forward-looking statements, assumptions or beliefs and such differences might be significant and materially adverse.



### **Alaska By The Numbers**

\$8 billion

Market Capitalization

\$8.3 billion
2018 Revenue

46 million 2018 Passengers

**23,420** Employees

234
Mainline Aircraft
97
Regional Aircraft

~1,300
Departures Per Day

Balanced, long-term orientation

Profitable growth creates value for all of our stakeholders.



#### **Experienced leadership team**



Ben Minicucci **President** 



**Brandon Pedersen** CFO



**Andrew Harrison** CCO



**Gary Beck** 



**Shane Tackett** Horizon Air CEO EVP Planning & Strategy



**Andy Schneider VP People** 



**Diana Birkett Rakow VP External Relations** 



**Kyle Levine General Counsel** 



**Brad Tilden** CEO

## 16 Years **Average Tenure**

#### Compelling vision and timeless values

#### **Our Vision: The West Coast Favorite**

#### **Our Values**











**Deliver performance** 

Be remarkable

### Industry-leading reliability, service and guest rewards

#### **Recent Awards & Accolades**



#1 Airline Quality Rating for 2016-2018

America's Best Airline for 2017



#1 Traditional Carrier 11 straight years



Traveler
TRAVEL+
LEISURE

Best Domestic Airline
11 straight years



Best Airline Loyalty Program for 2018

### Long track record of successful growth

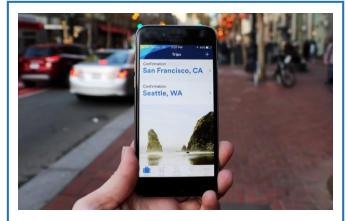


### Long track record of financial outperformance

2010-2018	Airlines	High-Quality Industrials	Alaska.
Years of Positive Free Cash Flow	6.2 years	7.9 years	9.0 years
Pre-Tax Margin	10.4%	13.0%	15.1%
Free Cash Flow Margin	2.1%	7.7%	7.8%
ROIC	13.6%	14.8%	16.7%
Adj. Net Debt / EBITDAR	1.8x	1.6x	0.9x



#### We have durable competitive advantage



Low Costs, Low Fares



**Operational Excellence** 



**Service-Oriented Culture** 



**Fuel-Efficient Fleet** 



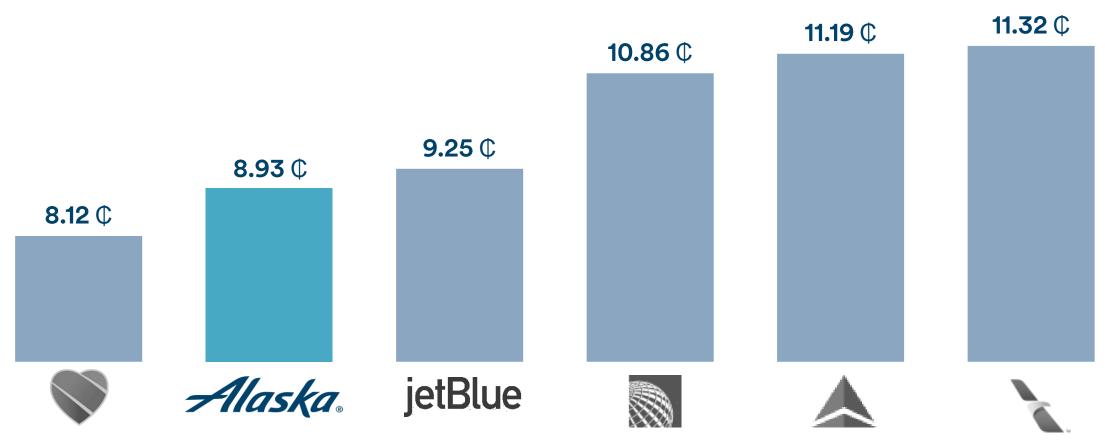
**Best Loyalty Program** 



**Strong Balance Sheet** 

### We maintain a ~20% cost advantage versus legacy carriers

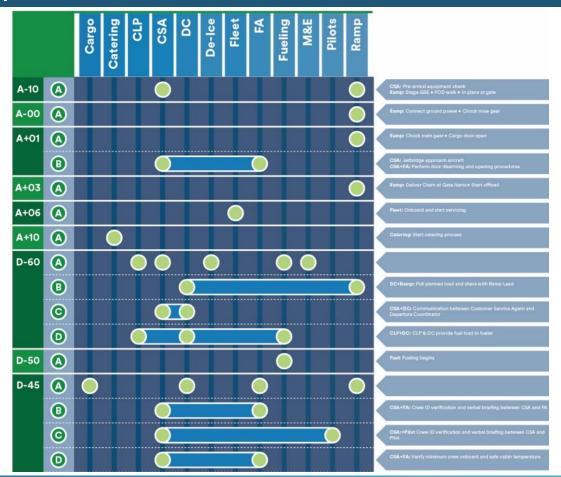
#### Stage-Length Adjusted Non-Fuel CASM<sup>1</sup>

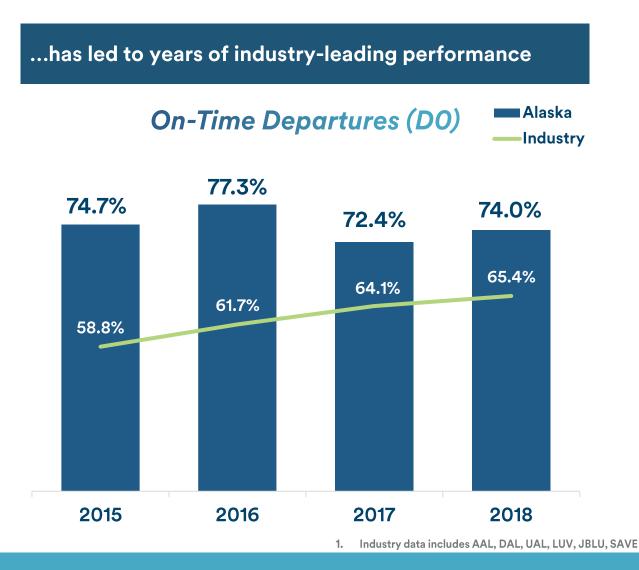


<sup>1.</sup> Trailing 12-Months Ended 12/31/18, SL-adjusted to industry average stage length of 894 miles.

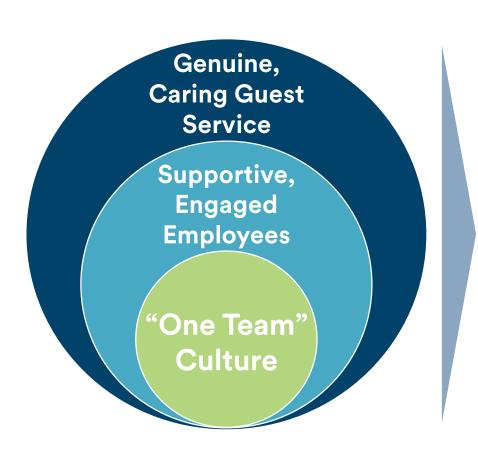
## Our robust processes enable us to deliver industry-leading operational reliability

Consistent deployment of our best-in-class operating process and timelines...





## Our culture enables our award-winning service, builds guest loyalty, and drives our financial results







### Our fleet of 330+ aircraft is young and highly fuel-efficient

#### **Mainline Fuel Efficiency**

ASMs per gallon, trailing 12 months

#### **Average Fleet Age**

Years





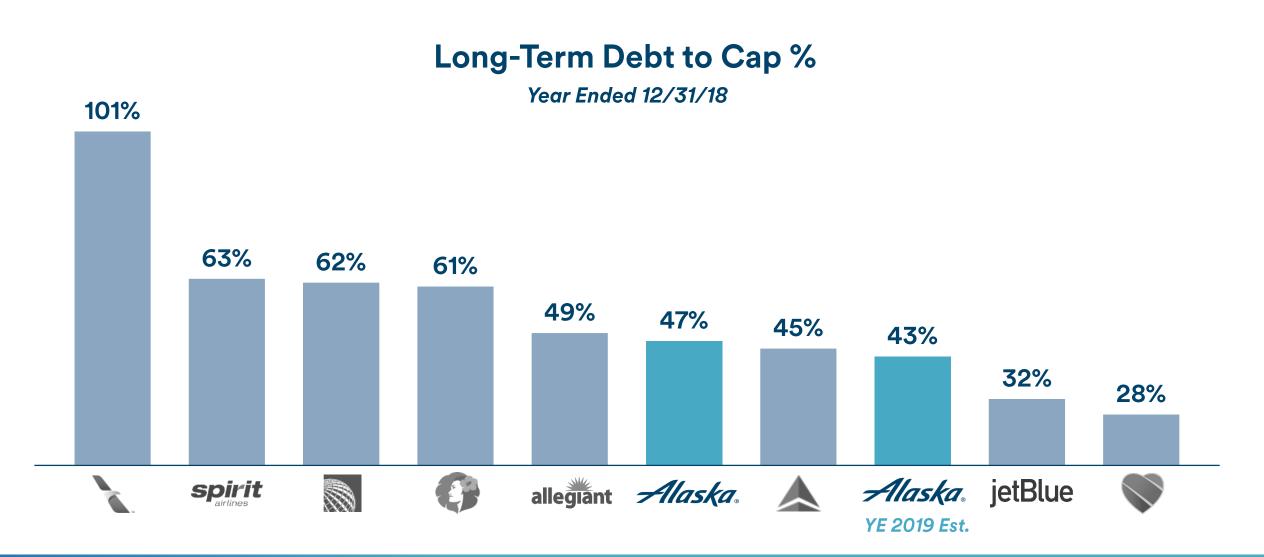
Data as of 12/31/18; DAL and UAL as of 6/30/18

Data as of 12/31/18; DAL and UAL as of 6/30/18

# Our generous loyalty program attracts new, frequent customers and produces >\$1 billion in annual cash flow

Mileage Plan <sup>™</sup>	Credit Card	Alaska. AIRLINES	American Airlines
Miles for miles	Top Loyalty Program	TRAVEL REWARDS U.S. NEWS AIRLINES 2018-2019	×
<ul> <li>Low redemption prices</li> </ul>	Annual Fee	\$75	\$99
<ul> <li>Fastest path to elite</li> </ul>			
Earn & redeem miles on	Companion Pass	\$99	×
Global Partners	Miles on Airline Spend	3X	2X
<ul> <li>Complimentary Upgrades for elites</li> </ul>	Free checked bags	Up to 7	Up to 6
Mileage Plan members produce 4x more revenue & are 65% more likely to book direct	2018 cash flow	\$1.1 Billion	

### Our balance sheet is strong and continues to improve





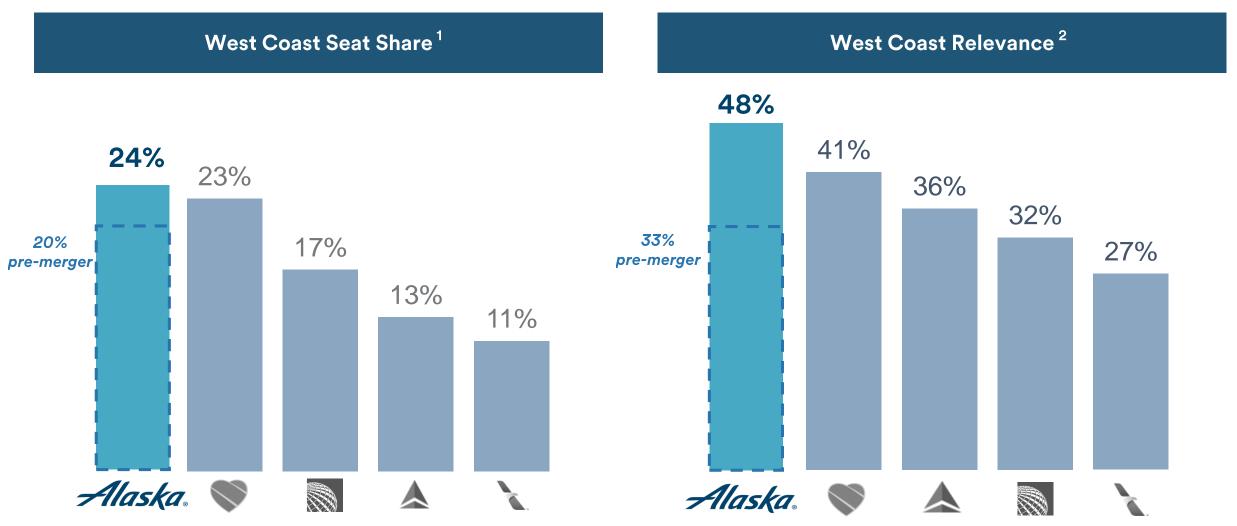
### We operate the leading network on the West Coast

	Pre-Merger	Today	Rank	
Nonstop Markets	233	285	#1	
Daily Flights	756	931*	#1	•
Seat Share	20%	24%	#1	#MostWestCo
Relevance	33%	48%	#1	

\* from WC origins only; we have ~1,300 daily flights network-wide

Source: DOT/Published Schedules West Coast to North America for 2018 vs. 2016

## Our competitive position has improved substantially since the merger

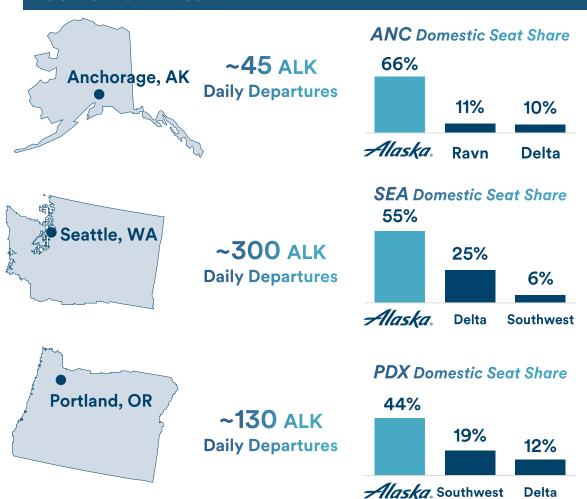


1. U.S. West Coast-originating flights to North American destinations, YE 2018

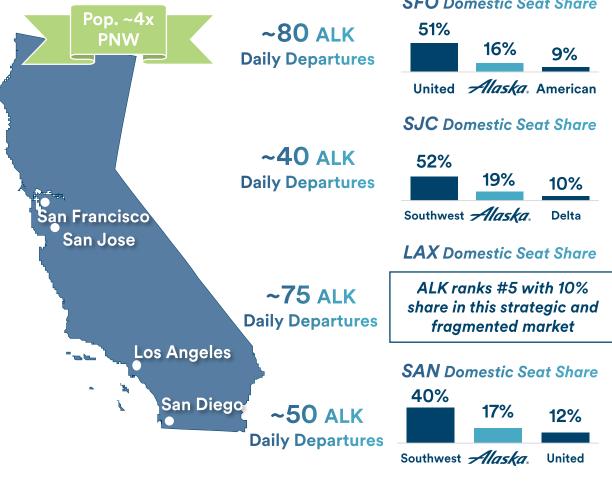
2. Relevance = percent of West Coast to North America passengers able to be served on a nonstop basis, YE 2018

#### Seven cities anchor our route network today

We maintain a significant leadership position in the Pacific Northwest...

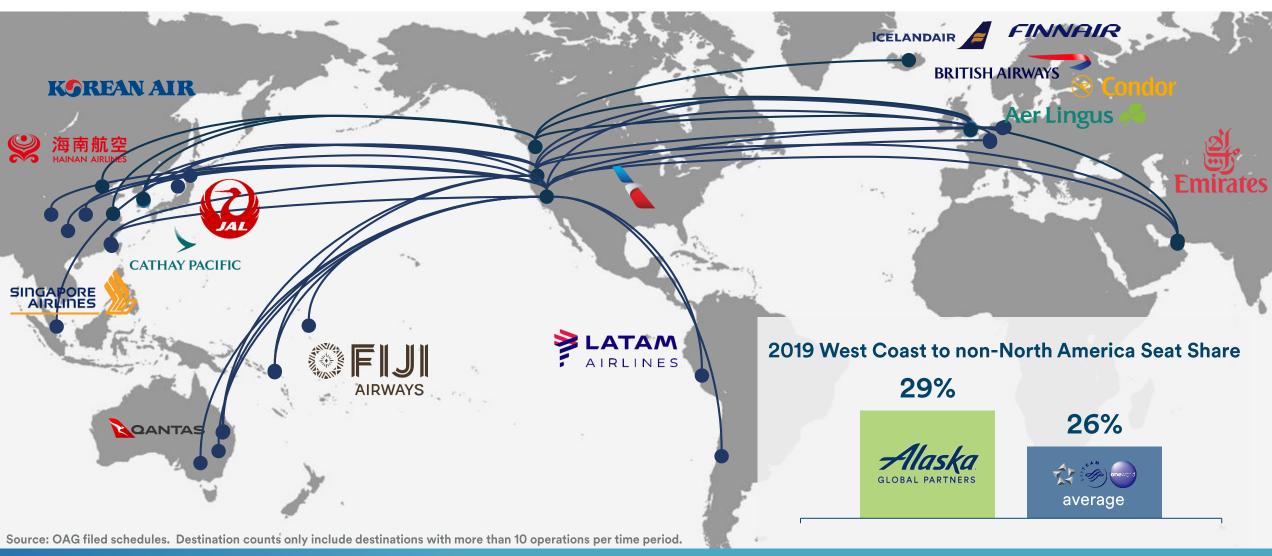






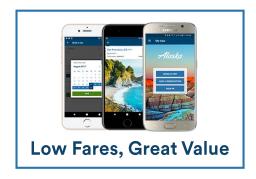
## 15 Global Partners extend our network to more than 900 destinations around the world





## Our strong, West Coast-oriented brand is gaining momentum in California

Four Brand Pillars support our vision to be the West Coast's Favorite Airline



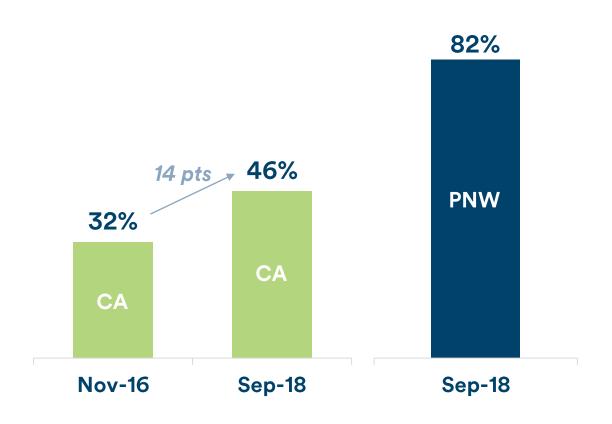






Our brand awareness has increased significantly in California since deal close

Unaided brand awareness



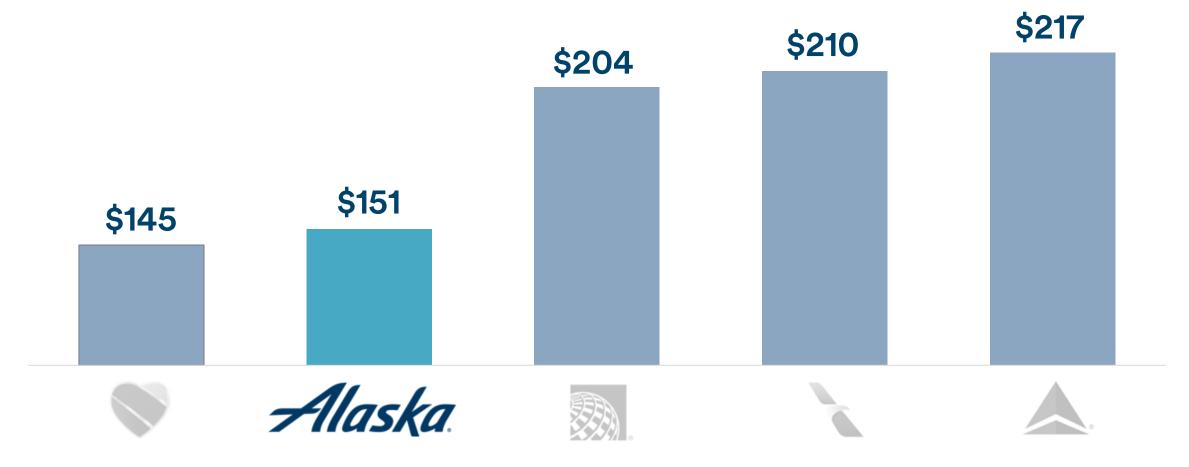
The West Coast Favorite

We own a unique position in the industry by offering both **Low Fares and Great Value ULCC** Legacy **Fares Alaska's Value Proposition:** spirit Low Fares + Great Value: allegiant ✓ Award-Winning Service ✓ Generous Rewards ✓ Premium Product

# Our value proposition centers on building long-term relationships with our guests



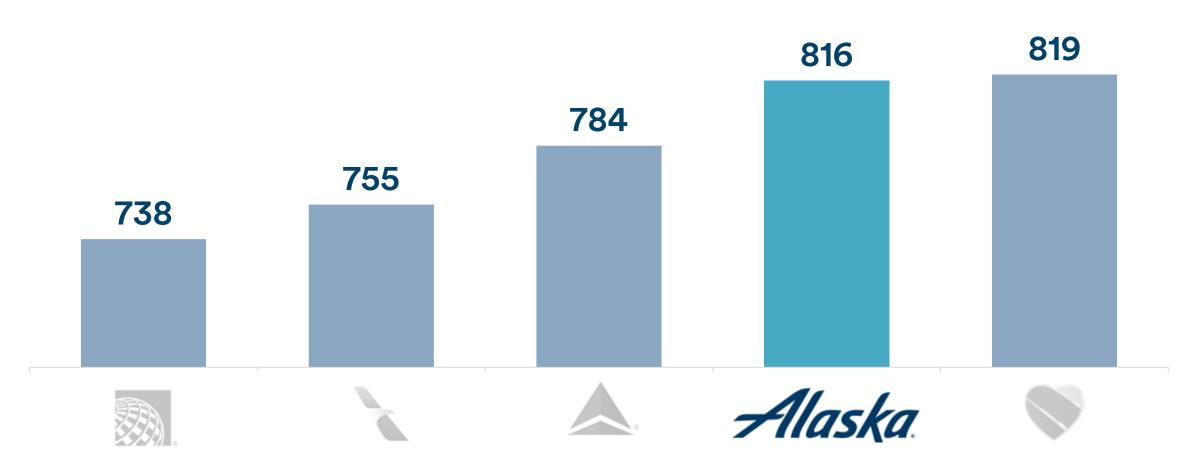
#### We offer low fares...



Source: US Department of Transportation YE1Q18 Stage length adjusted average O&D Fare

### ...and great value, leading to high customer satisfaction

#### JD Power Customer Satisfaction Ratings<sup>1</sup>



## Our guest product offerings differentiate us from other low cost airlines



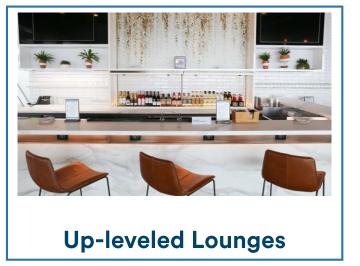






**Premium Class Seats** 





# Our award-winning loyalty program continues to grow rapidly, even off of a larger base

Mileage Plan membership and credit card acquisition have grown rapidly in all regions since Jan 2017







+38%

+17%



+19%

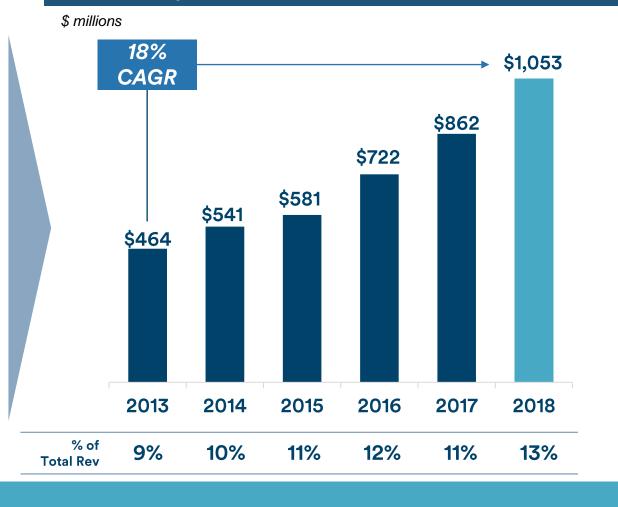
+10%



+51%

+34%

Mileage Plan revenues now exceed \$1B annually and continue to grow as a % of sales





# We've slowed our growth in 2019-2020 and have shifted focus to harvesting the value of our larger network

2010-2016

Expansion (& Merger)

2017-2018

Integration

2019-2020

**Optimization** 

Longer Term
Profitable Growth

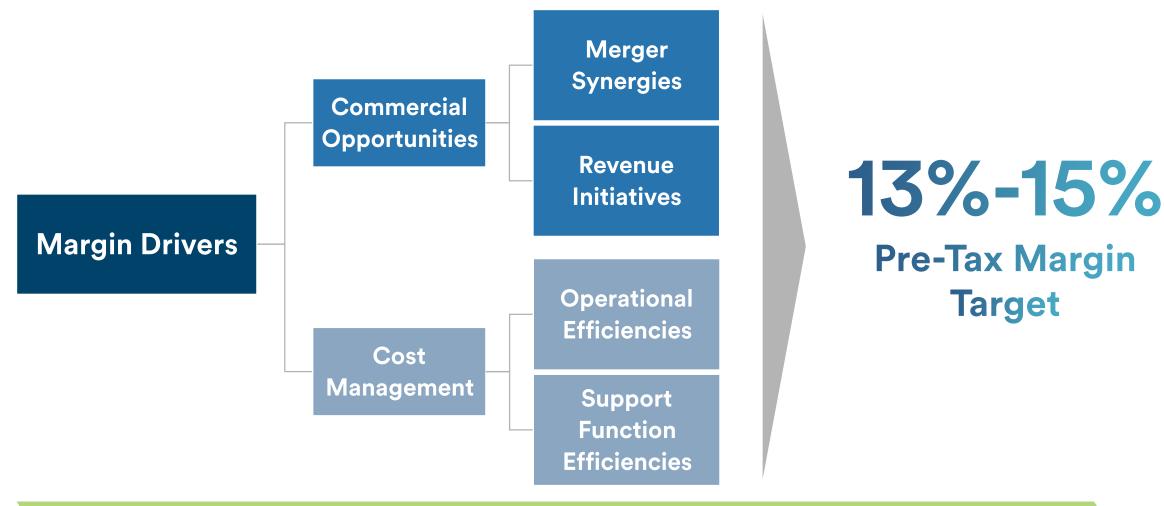
- 8% ASM CAGR
- 16% average pre-tax margin
- Declining leverage;
   2016 debt-to-cap
   of 27%
- ~\$1.9B capital returned to owners
- Virgin America merger (Dec 2016)

- 6% ASM CAGR
- Declining margins
- Focus on integration of systems, programs, and workgroups
- Invested in CA network relevance
- \$800M mergerrelated debt repaid

- **2%-4%** ASM growth
- Improving margins
- Focus on synergy capture & business optimization
- CA network matures
- Balanced capital deployment w/ focus on debt reduction

- **4%-6%** ASM growth
- 13%-15% pre-tax margin target
- Investment Grade
   Balance Sheet
- Growing free cash flow & capital returned to owners

# We're beginning to execute against our multi-year roadmap to improve pre-tax margins...



Investments In Our Culture & Values

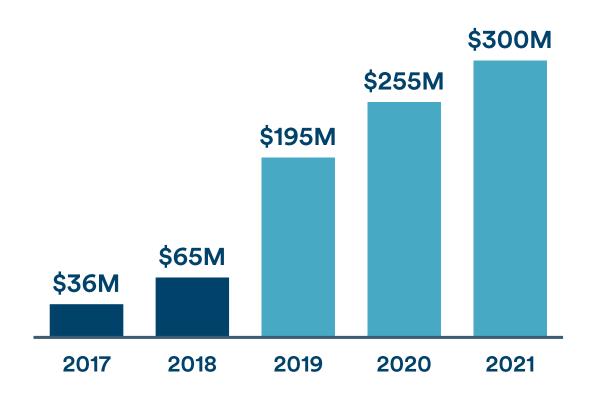
# ...which includes a number of accretive Commercial and Cost Management initiatives

**Targeted** Multi-Year **Supporting Initiatives** for 2019 **Opportunity Loyalty Growth** Merger **Cross-Fleeting** \$235M Commercial **Synergies Airbus Modifications Global Partner Growth** Saver Fare **Drivers** Revenue \$240M+ **Bag Fees & Other Ancillaries Initiatives Corporate Sales** Margin **Productivity Operational** \$75M+ **Schedule Optimization Efficiencies Guest Self-Service** Ö **Sost Mana** Support **Constraining Overhead** \$85M+ **Function Vendor Management Selling & Distribution Efficiencies** 

# We are poised to capture \$235M in additional revenue synergies over the next three years

Synergy capture to-date is on track, and our timing and run-rate expectations are unchanged since deal-close

Annual synergies (revenue & cost) expected from Virgin America integration



We are pursuing several opportunities for additional synergy capture in 2019-2021









~80% of merger synergy value has yet to be realized

## Cross-Fleeting synergies will benefit 2019, while Airbus modification benefits reach run-rate in 2020

#### **Cross-Fleeting**

#### **Airbus Modifications**

Example: JFK-LAX from A320 to 737-900ER

Example: LAX-SEA A320 146 seats to 150

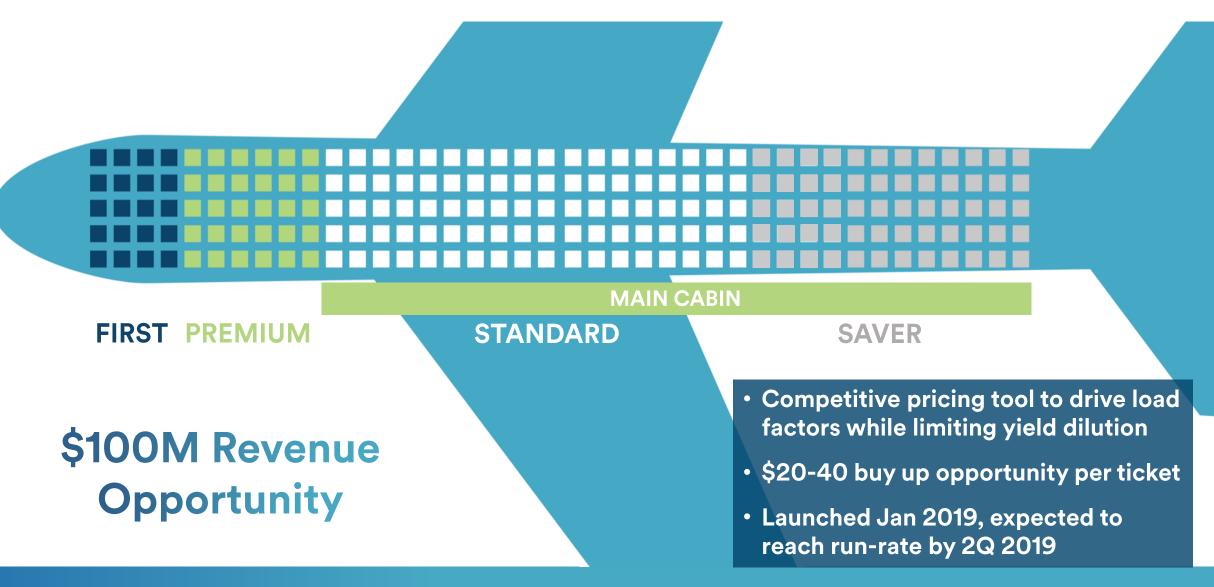
Incremental Seats	32	
Incremental Revenue	~\$3,600	
Airbus Redeployment Offset	~(\$1,100)	
Net revenue per flight	~\$2,500	

Incremental Seats	4	
Incremental Revenue from new seats	~\$300	
Incremental Revenue from improved FC/PC mix	~\$250	
Net revenue per flight	~\$550	

~6.5 margin points per flight

~4 margin points per flight

# We've added new cabin segmentation with the launch of our Saver Fare product



## We are reducing our gap to industry on ancillary revenues while maintaining our generous brand position

Going forward, we will accelerate our ancillary revenue growth ...

- Demand-Based
   Premium Class Fares
- Upgraded Food & Beverage Platform
- Higher Bag Fees
- Tighter Change Fee Policy

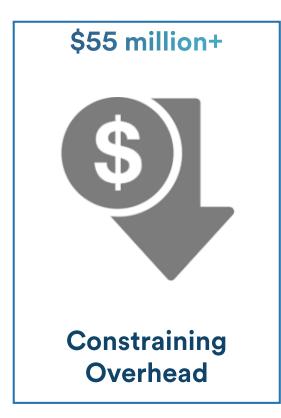
Higher Ancillary Revenues



\$100M Revenue Opportunity

## We see multiple opportunities to mitigate non-fuel cost increases going forward









Defending our cost advantage remains central to our strategy

#### We are optimistic on 2019

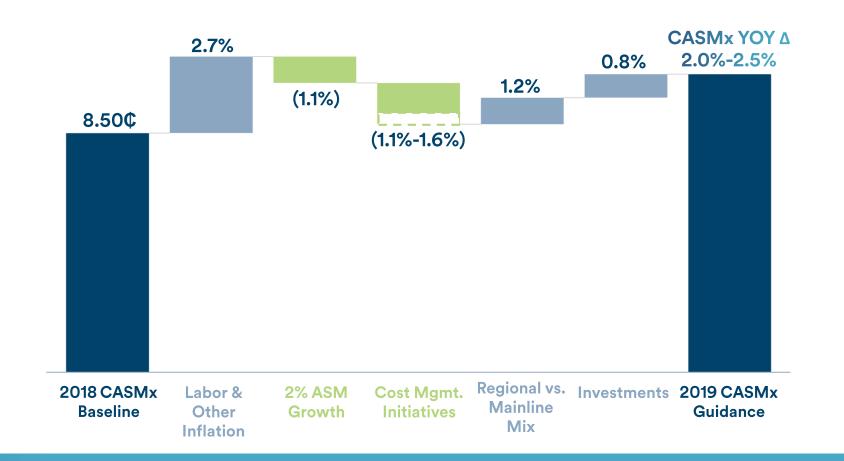
We have a favorable setup for 2019 Revenue Growth

...and we will tightly manage costs on ~2% ASM growth



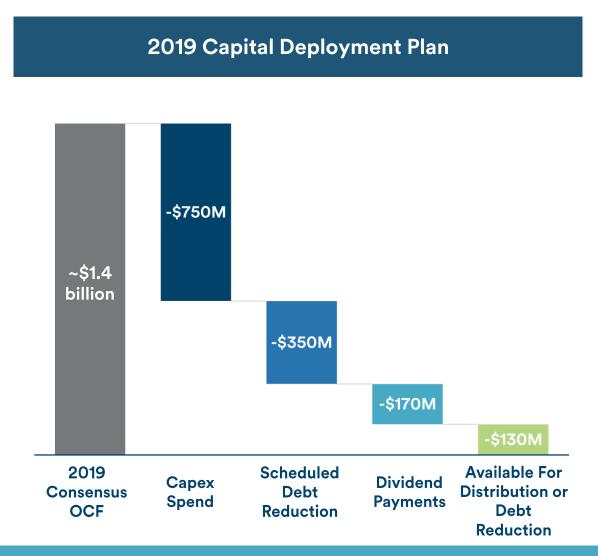




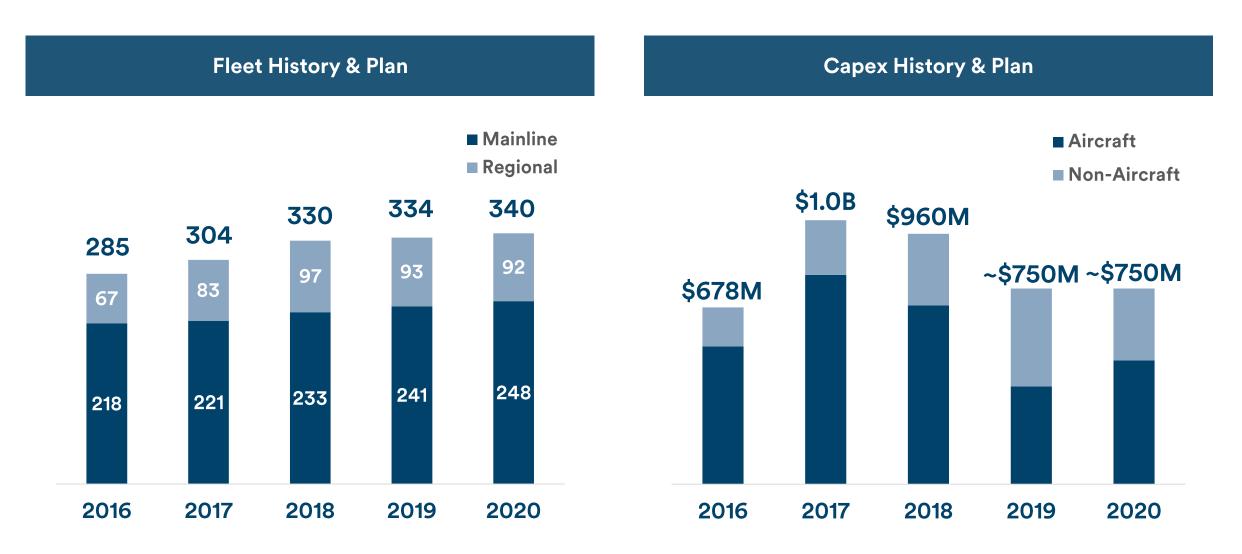


## Our capital allocation will remain balanced, with a near-term focus on further debt repayment





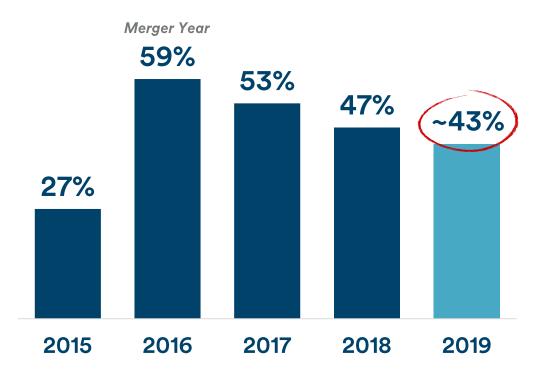
## Our fleet growth is slowing in line with our lower capex, which will decline to \$750M in 2019 and 2020



#### We've made substantial progress repaying our mergerrelated debt since 2016

#### Long-Term Debt-to-Total Capitalization %

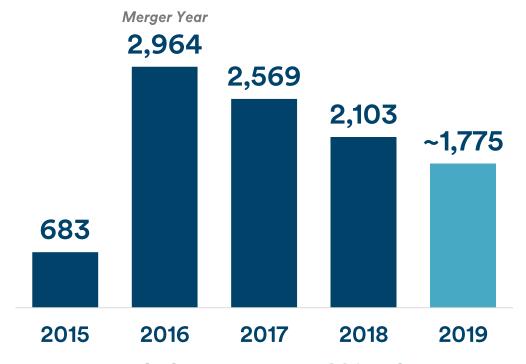
Adjusted for net present value of future operating lease commitments



We expect to achieve our leverage target roughly one year ahead of schedule...

#### **Total On-Balance Sheet Debt**

\$ millions

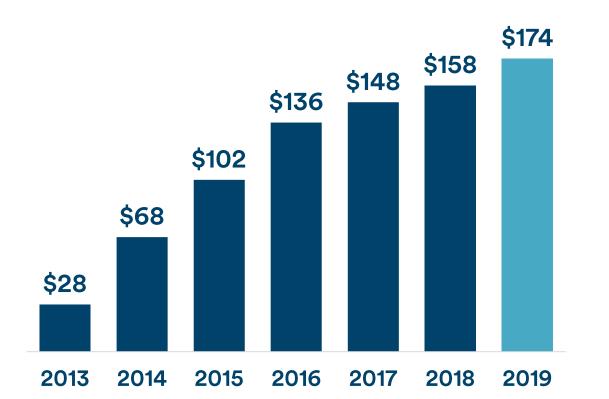


...and plan to repay ~60% of our merger-related debt by YE 2019

## Consistent dividend growth displays our confidence in the long-term health of the business

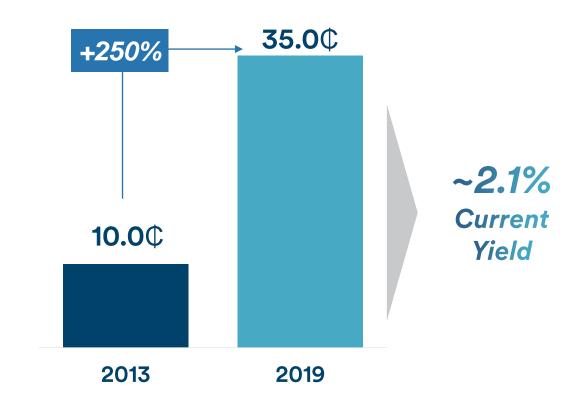


\$ millions



We've increased the dividend every year since inception in 2013

Quarterly dividend per share



In millions, except per share values Dividend initiated in August 2013; spend subject to Board approval