# ALASKA AIR GROUP INVESTOR DAY



## 2022 Investor Day Agenda

Ben Minicucci, Chief Executive Officer Andrew Harrison, Chief Commercial Officer Nat Pieper, SVP, Fleet, Finance & Alliances 11:30am - 1:30pm Sangita Woerner, SVP Marketing & Guest Experience Dean Athanasia, Bank of America Shane Tackett, Chief Financial Officer 1:30pm - 1:40pm Break **Question & Answer Session** 1:40pm - 2:30pm

### Safe Harbor

This presentation may contain forward-looking statements subject to the safe harbor protection provided by Section 27A of the Securities Act of 1933, Section 21E of the Securities Exchange Act of 1934, and the Private Securities Litigation Reform Act of 1995. These statements relate to future events and involve known and unknown risks and uncertainties that may cause actual outcomes to be materially different from those indicated by our forward-looking statements, assumptions or beliefs. For a comprehensive discussion of potential risk factors, see Item 1A of the Company's Annual Report on Form 10-K for the year ended December 31, 2021. Some of these risks include competition, labor costs, relations and availability, general economic conditions including those associated with pandemic recovery, increases in operating costs including fuel, inability to meet cost reduction, ESG and other strategic goals, seasonal fluctuations in demand and financial results, supply chain risks, events that negatively impact aviation safety and security, and changes in laws and regulations that impact our business. All of the forward-looking statements are qualified in their entirety by reference to the risk factors discussed in our most recent Form 10-K and in our subsequent SEC filings. We operate in a continually changing business environment, and new risk factors emerge from time to time. Management cannot predict such new risk factors, nor can it assess the impact, if any, of such new risk factors on our business or events described in any forward-looking statements. We expressly disclaim any obligation to publicly update or revise any forward-looking statements made today to conform them to actual results. Over time, our actual results, performance or achievements may differ from the anticipated results, performance or achievements that are expressed or implied by our forward-looking statements, assumptions or beliefs and such differences might be significant and materially adverse.

# BEN MINICUCCI CHIEF EXECUTIVE OFFICER





# WHAT WE BELIEVE











OWN SAFETY DO THE RIGHT THING

BE KINDHEARTED BE REMARKABLE DELIVER PERFORMANCE

# CREATING VALUE FOR OUR STAKEHOLDERS



Profitable growth creates value for all our stakeholders.

# OUR COMMITMENT TO SUSTAINABILITY







# GLOBAL AIRLINE OF THE YEAR



Excellence, innovation and leadership

Strong financial discipline

Consistent and excellent safety record

Community, eco and technology leadership

Consistent high standards in customer service

**Excellent labor relations** 

### Our team



ANDREW HARRISON



ANDY SCHNEIDER SVP People



BEN MINICUCCI CEO



CHARU JAIN SVP Merchandising & Innovation



CONSTANCE VON
MUEHLEN
COO





DIANA BIRKETT
RAKOW
SVP Public Affairs
& Sustainability



JOE SPRAGUE President Horizon



KYLE LEVINE SVP Legal & General Counsel



NAT PIEPER SVP Fleet, Finance & Alliances



SANGITA WOERNER
SVP Marketing
& Guest Experience



SHANE TACKETT

CFO

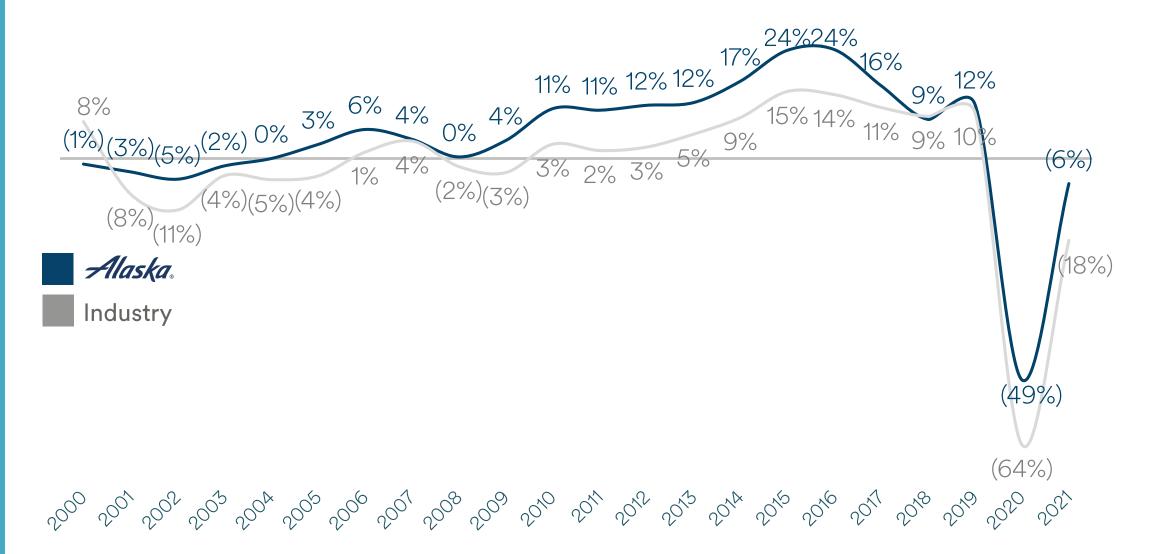
# OUR COMPETITIVE ADVANTAGES

LOW COST, HIGH PRODUCTIVITY MINDSET

OPERATIONAL EXCELLENCE

POWERFUL LOYALTY PROGRAM REMARKABLE SERVICE & CULTURE OF CARE

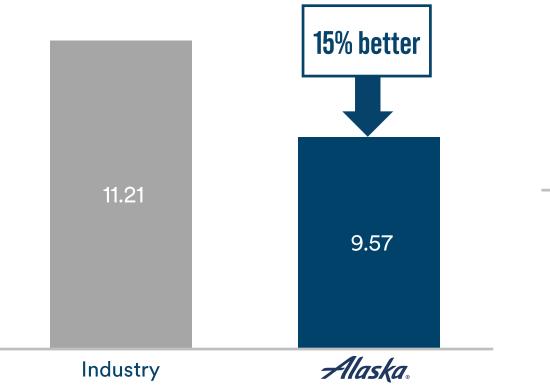
## We have out-performed industry pre-tax margins for over 2 decades

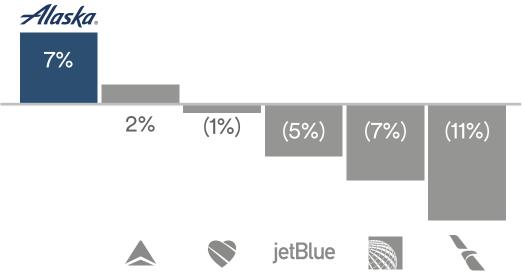


## **Even in the pandemic recovery period we outperformed peers**

2021 Stage length adjusted CASM ex. fuel

2021 2H adjusted pre-tax margin %

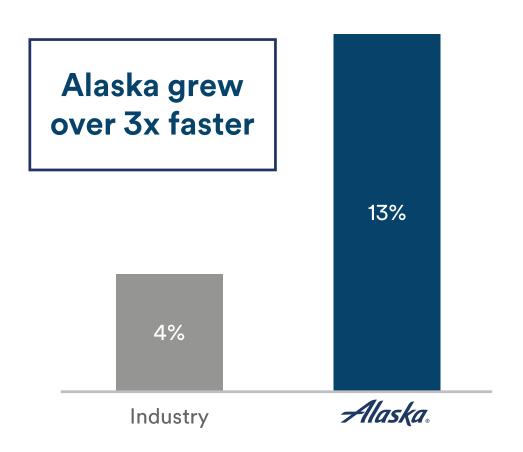




Industry includes: Delta, United, American, Southwest and JetBlue. Stage length adjustment factor of 1,000 miles applied. CASMex as reported by each carrier in SEC filings, including profit sharing costs. Statistical data from DOT Form 41.

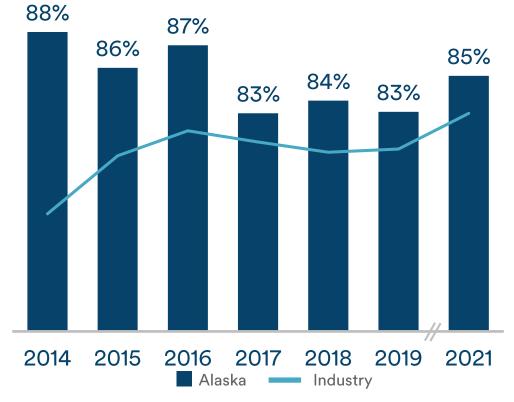
## Our competitive advantages and strong financial performance have enabled us to outgrow the industry

Compound annual capacity growth rate 2014 - 2019



While maintaining an excellent operation

On time arrivals



# PROFITABLE GROWTH

EXPANSIVE WEST COAST NETWORK

EFFICIENT FLEET COMPELLING PRODUCT

POWERFUL BRAND & UNPARALLELED LOYALTY

RESILIENT BUSINESS MODEL

# ANDREW HARRISON CHIEF COMMERCIAL OFFICER





# PROFITABLE GROWTH

EXPANSIVE WEST COAST NETWORK

EFFICIENT FLEET COMPELLING PRODUCT

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RESILIENT BUSINESS MODEL

# Delivering \$400 million in incremental revenue

FLEET UPGAUGE \$70M

NETWORK & ALLIANCES \$135 M

LOYALTY & PRODUCT \$195M

## Expansive network from West Coast



# We are a key player diversified across five hubs

SEA

350 daily departures

60% market share

**† 8 PTS** since 2016

#1

PDX

110

daily departures

**50%** market share

**† 7 PTS** since 2016

#1

ANC

70

daily departures

65%

market share

**† 4 PTS** since 2016

#1

**SFO** 

90

daily departures

17% market share

**† 13 PTS** since 2016

# 2

LAX

80

daily departures

8%

market share

**† 4 PTS** since 2016

# 5

## We have profitable growth opportunities

Average annual ASM growth of 496-86 targeted through 2025



70% of growth allocated to the Pacific Northwest

30% of growth allocated to California

# Growth through 2025 will be highly efficient

70% of growth is in existing markets

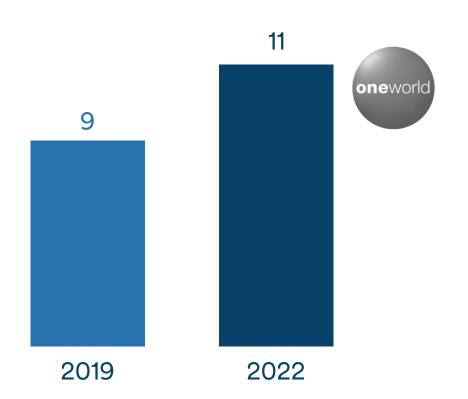
15% STAGE LENGTH

10% NEW MARKETS

#### oneworld makes us more competitive in Seattle

Our guests have access to more global partners

And can enjoy the benefits of Seattle's #1 global alliance

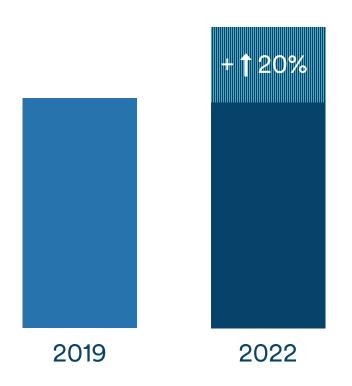


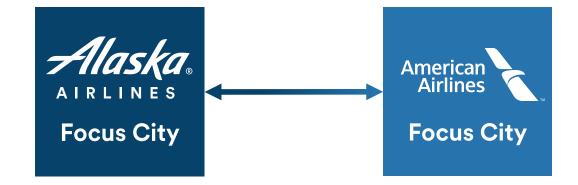


#### oneworld improves California profitability

### Partner code in California is increasing

#### And the benefits are significant





	2019 to 2021
Alaska Daily Seats	<b>†</b> 30%
Alaska Total Guests	<b>†</b> 50%
Partner Enabled Guests	90%
Pre-Tax Margin	<b>†</b> 5x





## We are investing in infrastructure to grow: SF

**Terminal 1** co-location with oneworld

















book















# NATPIEPER SVP, FLEET, FINANCE & ALLIANCES





# PROFITABLE GROWTH

EXPANSIVE WEST COAST NETWORK

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#### Single fleet strengthens our competitive advantages

**Low Costs, High Productivity** 

**Operational Excellence** 

Strong Partnerships



Reduced pilot & maintenance cross training



Single maintenance program



Optimal network efficiency



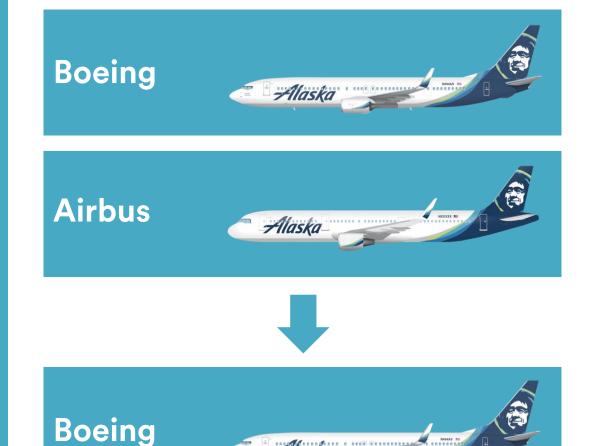
Seamless equipment swaps



Boeing, CFM, Embraer

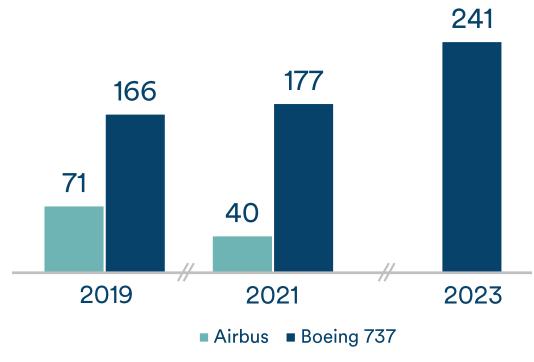
\$75 million annual cost savings

#### Mainline to single fleet by 2023



# Flaska

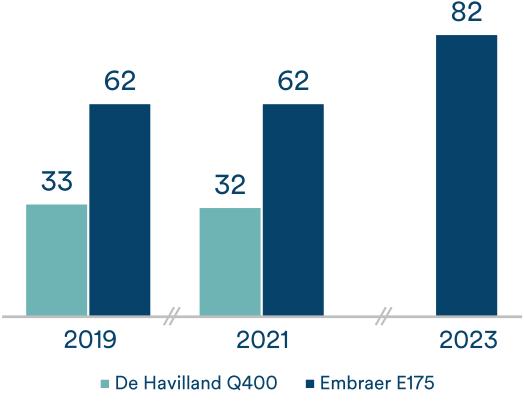
#### Year end fleet counts



#### Our regional operation will also move to a single fleet



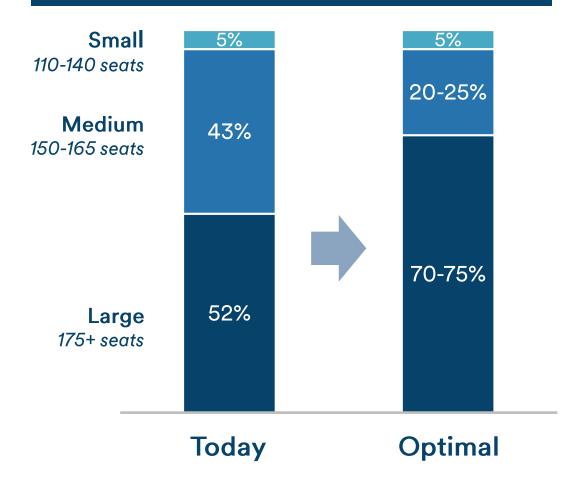
#### Year end fleet counts



Fleet counts reflect aircraft on firm order, including one additional unit delivering to our third party CPA operator in 2023.

#### Fleet upgauge enhances profit and environmental efficiency





#### **Upgauge benefits**

- 1. Greater revenue opportunity
- 2. More premium revenue
- 3. Lower cost per seat
- 4. Better environmental profile

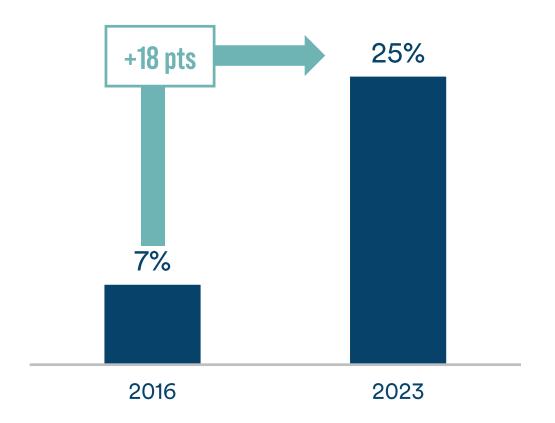
#### 737 MAX order book accelerates upgauge

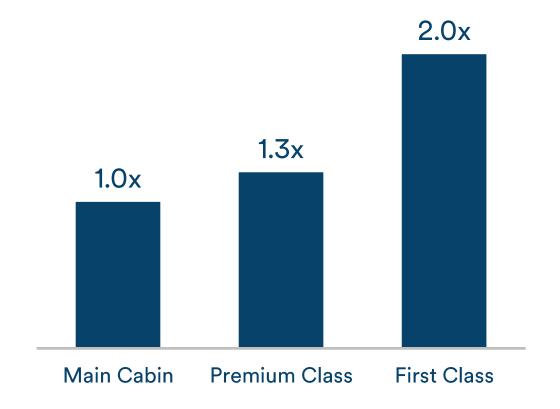
Type	Target Mix	Seats	Role in Alaska's Fleet
737-10	F. Alaska	189	Largest, most efficient aircraft in fleet
737-9	Alaska	178	Ideal for long-haul, high-demand routes
737-8	Allaska	162	Best for high-performance and medium-sized markets

#### **Greater premium revenue opportunity**

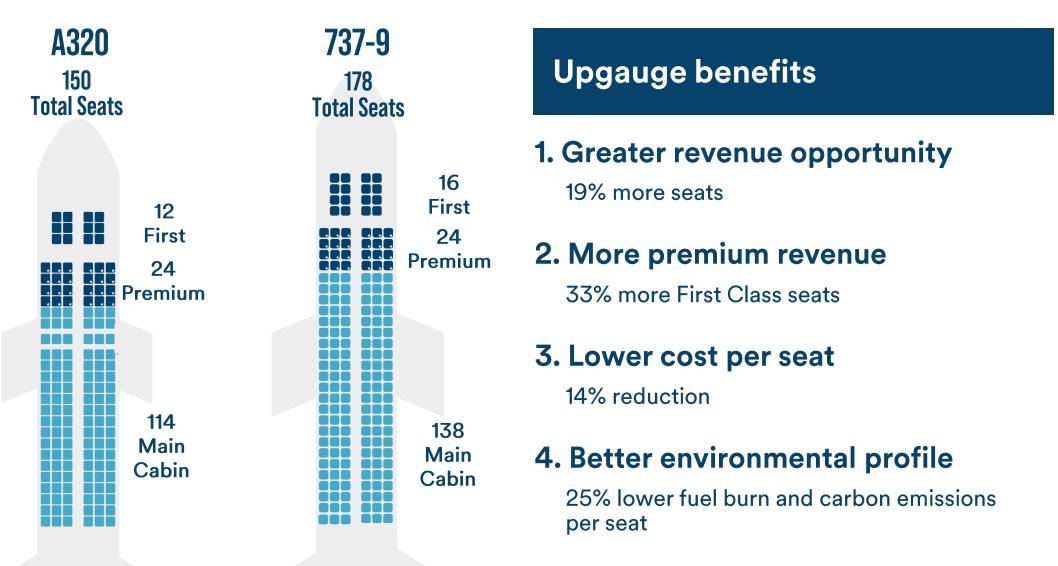


#### Premium fare advantage

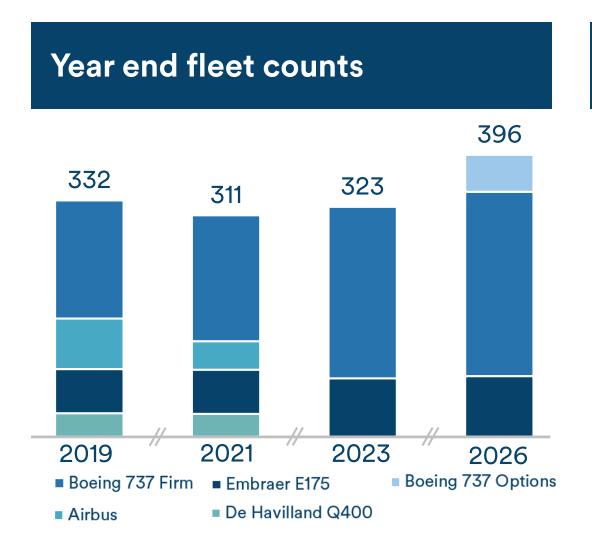




#### **Upgauge strategy is already delivering benefits**



#### Fleet Evolution 2019-2026



#### **Evolution 2019-2026**

- Mainline and regional single fleet by 2023
- Gauge: +1% annually
- Premium seats: +62%
- Fleet age flat: 8.0 years in 2019,
  8.4 in 2026
- Newest-technology aircraft:
   41% of fleet, +38 points

# SANGITA WOERNER SVP MARKETING & GUEST EXPERIENCE





# OUR RUNMAYTO ABLE UIII.

EXPANSIVE WEST COAST NETWORK

EFFICIENT FLEET COMPELLING PRODUCT

POWERFUL
BRAND &
UNPARALLELED
LOYALTY

RESILIENT BUSINESS MODEL

# Appealing to a broader range of guests

#### FIRST CLASS

#### MAIN CABIN



















Suited-up **Flyers** 

High **Flyers** 

**Business Nomad** 

**Points** Guy

**Focused** 

**Destination Opportunist** 

Kids in Tow

Without a Hitch

Dollar Driven

# WEOFFER FANTASTIC VALUE: HIGH QUALITY PRODUCT AT A COMPETITIVE FARE

















Fresh food

**Boxed water** 

**Local brews** 

**Assigned seating** 

# PROFITABLE GROWTH

EXPANSIVE WEST COAST NETWORK

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RESILIENT BUSINESS MODEL

#### Alaska has incredible brand love





#2 amazon

#5 Nintendo®

#3 Microsoft

#6



<sup>•</sup> Sample size = 998-1,111

Results are based on daily surveys conducted between January 1, 2021 to December 31, 2021.

<sup>•</sup> Question Asked - Do you have a favorable or unfavorable impression of the following? Total Favorable = Top 2 box (Very Favorable+Somewhat Favorable).

#### Our care in action

HERE FOR YOU...

J©Y

**EMP** THY

**EASE** 

... AND YOUR WALLET.

**VALUE IN FARES** 

**VALUE IN QUALITY** 

VALUE IN REWARDS

# Investing in our people

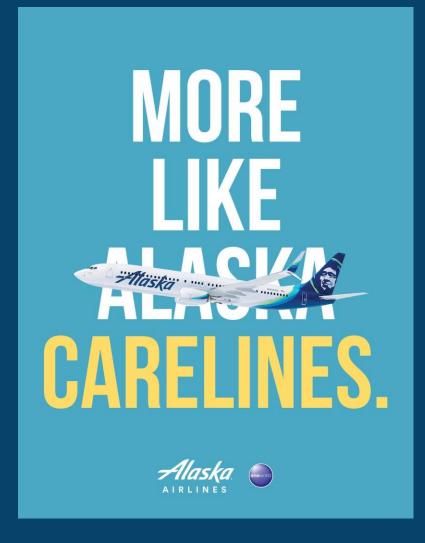
Alaska.
CARERetreat

12,000 EMPLOYEES

1,025
LEADERS

74 SESSIONS

# Shouting CARE from the rooftops







# UNPARALLE ED LOYALTY

nerdwallet...

Best-Of Awards 2021





# Most generous program in the industry



Earn at least 30% more miles





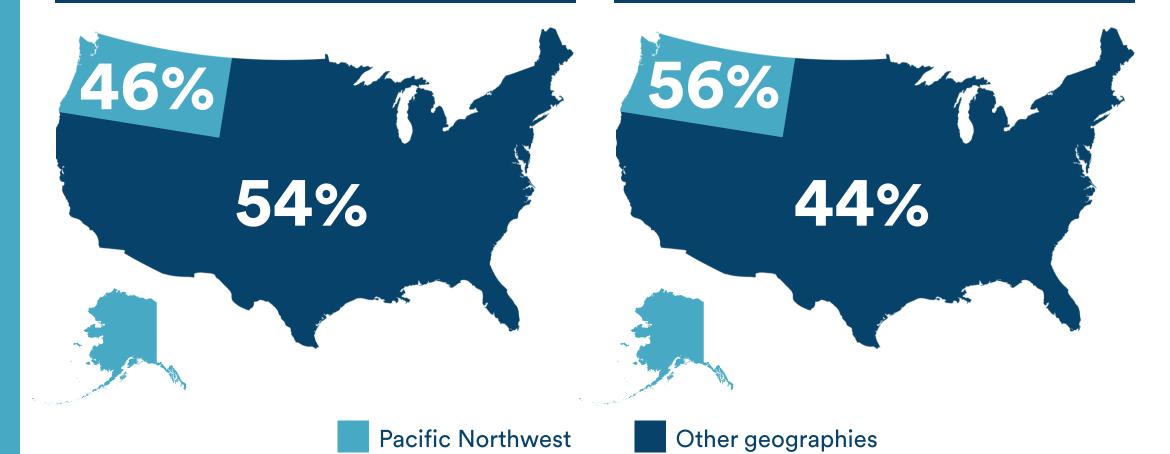
# Nearly **triple** the value of cash back cards

	Alaska Airlines Visa® Card	1.5% cash back card
Average expected value of rewards*	\$100	\$150
Annual Companion Fare**	\$221	
2 Free checked bags***	\$120	
Total annual value	\$441	\$150

#### Our member mix is more geographically diverse than ever

Concentration of Mileage Plan members

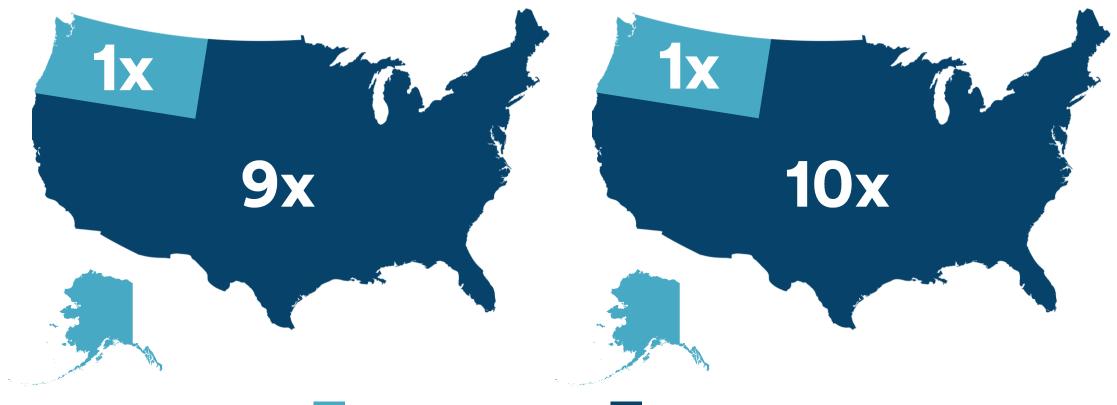
Concentration of credit card holders



#### And our program is growing rapidly across our network

Mileage Plan member growth vs ASMs since 2016

Credit card holder growth vs ASMs since 2016



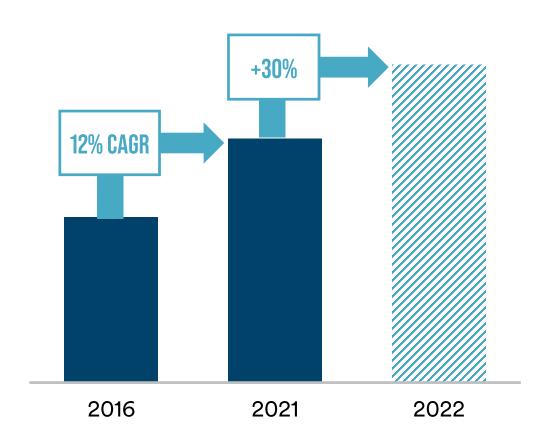
**Pacific Northwest** 

# We have renewed and enhanced our Bank of America co-brand agreement

#### Renewed agreement highlights

- Renewal extends through 2030
- Expands guest benefits
- Accelerates growth plans across the West Coast
- Significant increase in marketing and technology development funds to grow the program

## Total remuneration under the renewed agreement is strong



# DEAN ATHANASIA BANK OF AMERICA PRESIDENT REGIONAL BANKING

BANK OF AMERICA





# SHANETACKETT CHIEF FINANCIAL OFFICER





# OUR RUNMAYTO ABLE UIII.

EXPANSIVE WEST COAST NETWORK

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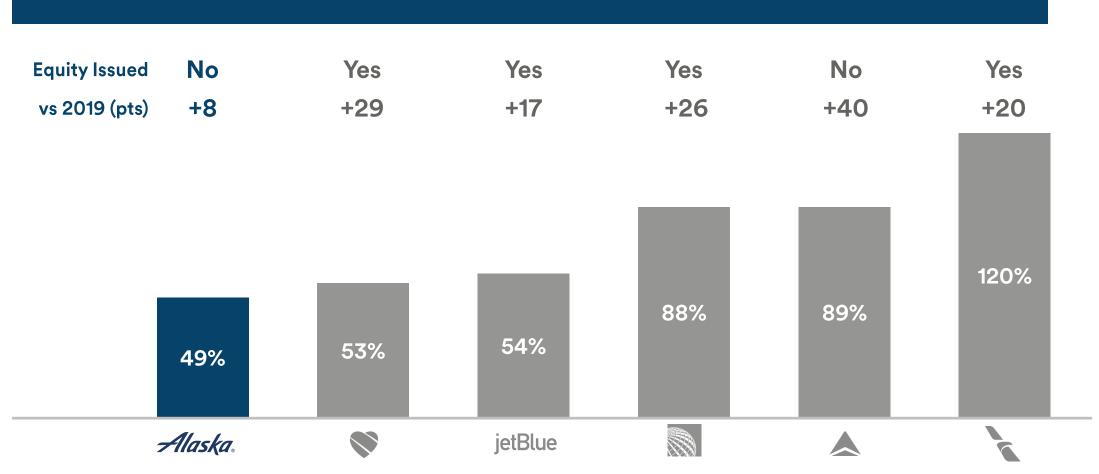
RESILIENT BUSINESS MODEL

# The investment case for ALK is strong

- 1. Durable competitive advantages
- 2. Tenured and capable leadership team
- 3. Financial position amongst best in industry
- 4. Competitive position improved versus pre-pandemic
- 5. Track record of outperformance
- 6. Clear strategic roadmap that will deliver value

# Our balance sheet is among the strongest in the industry, and we did not dilute shareholders





#### Our network positioning is improved versus 2019

#### We have reshaped our network

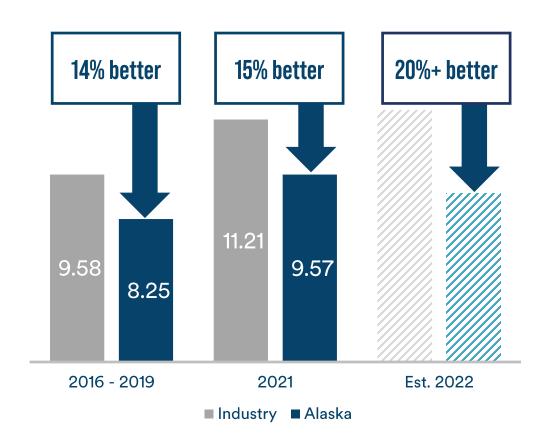
- Connecting strength markets and alliance hubs
- Growth in areas of strength
- Constrained airports served well by new upgauged fleet
- Favorable competitive backdrop

#### Change in domestic ASMs Q2 2019 to Q2 2022

	West Coast	AS Overlap
Alaska <sub>®</sub>	(3%)	-
Peer 1	+3%	+13%
Peer 2	(23%)	(28%)
Peer 3	(6%)	+6%
Peer 4	(9%)	(6%)
Peer 5	(12%)	(9%)
Ind'y ex Alaska	(10%)	(8%)
Alaska vs Industry	+ 7 points	+ 8 points

#### Our cost position is improving versus our competitors

## CASMex fuel comparison, adjusted for stage length



#### Cost drivers through 2025

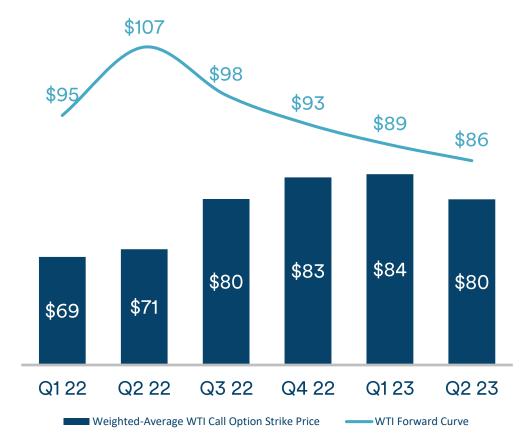
- 1 New labor deals
- **1** Inflation
- Airport costs
- ↓ Structural cost initiatives
- ↓ Single fleet efficiencies
- ↓ Upgauging benefit

# Our hedge program provides protection in 2022 from dramatic price increases

#### Our 2022 fuel hedges provide ~\$200M benefit

- Hedge Levels: 50% of expected consumption
- Product: WTI crude oil
- Instrument: 20% out of the money call options
- Layering: 10% strips starting 18 months in advance, achieving 50% target 6 months in advance

### Our simple, formulaic and transparent program



# Our commercial roadmap is expected to help close RASM gap to industry

Stage length adjusted yield versus industry

#1 industry margins 8 of 10 years

0.2%

(1%)
(3%)
(5%)
(7%)
(8%)
(8%)
(8%)

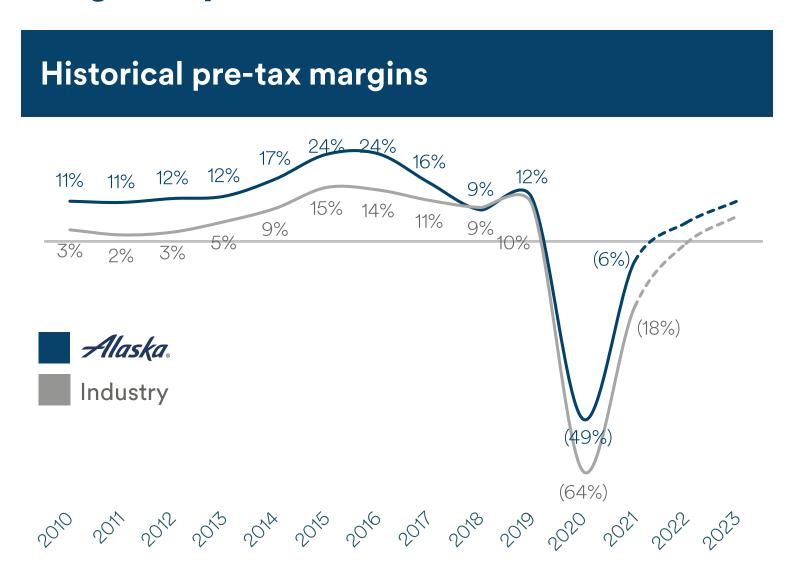
Opportunities to close gap versus industry

FLEET UPGAUGE \$70M NETWORK & ALLIANCES \$135M

LOYALTY & PRODUCT \$195M

2010 2011 2013 2013 2014 2015 2016 2011 2018 2019 0321

# Our cost and revenue initiatives will lead to continued industry margin outperformance



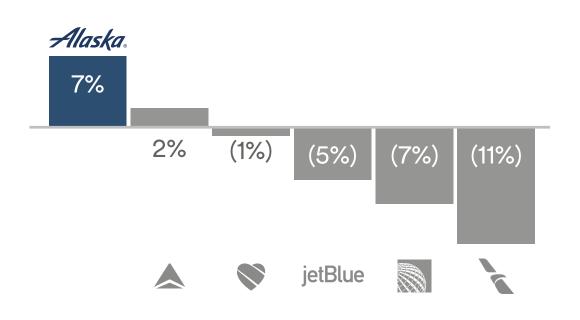
Year	ALK Rank	
2010	#1	
2011	#1	
2012	#1	
2013	#1	
2014	#1	
2015	#1	
2016	#1	
2017	#1	
2018	#3	
2019	#3	
2020	#1	
2021	#1	

# The pandemic forced an industry reset and Alaska is leading the recovery

Alaska led the industry in recovery

And delivered the #1 pre-tax margin for 2H 2021

- 1St to zero cash burn
- 1st to positive operating cash flows excluding PSP funds
- 1St to profitability
- 1st to return to pre-COVID leverage levels without issuing equity



# 2022 GUIDANCE AND LONG TERM TARGETS





# We will be profitable in March and demand for future travel has been strong

#### Q1 2022 guidance update

Versus 2019	Previous Expectation	Current Expectation
Capacity	Down 10% to 13%	Down 11% to 12%
Total revenue	Down 14% to 17%	Down 11% to 12%
CASMex	Up 15% to 18%	Up 18% to 19%
Economic fuel PPG	\$2.60 to \$2.65	~\$2.62

#### Q2 and beyond

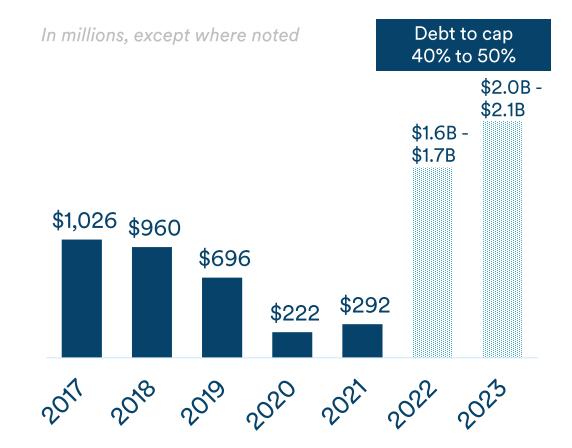
- Dramatic improvement in demand from January lows
- Demand is above 2019 levels
- Yields are above 2019 levels
- Corporate bookings at 60% of 2019 levels
- Pre-tax profitability expected in March and for the remainder of the year

#### 2022 guidance & capital expenditures outlook

#### FY 2022 guidance

Versus 2019	Previous Expectation	Current Expectation
Capacity	Up 2% to 6%	Up 1% to 3%
CASMex	Up 1% to 3%	Up 3% to 5%
Adjusted pre- tax margin %	-	6% to 9%
Capital expenditures	\$1.6 to \$1.7 billion	\$1.6 to \$1.7 billion

#### Capital expenditures



# Long term we are committed to outperforming industry margins and reimplementing shareholder returns

#### ROIC

At least 200+ bps above cost of capital and higher than industry

## PRE-TAX MARGIN

11% - 13% and above industry peers

#### **LEVERAGE**

40% - 50% adjusted debt to capitalization <1.5x net debt to EBTIDAR

#### LIQUIDITY

15% to 25% of revenues

#### PENSIONS FUNDED

>80% on a PBO basis

#### FREE CASH FLOW

Restore to conversion rate of 25% – 75% of net income

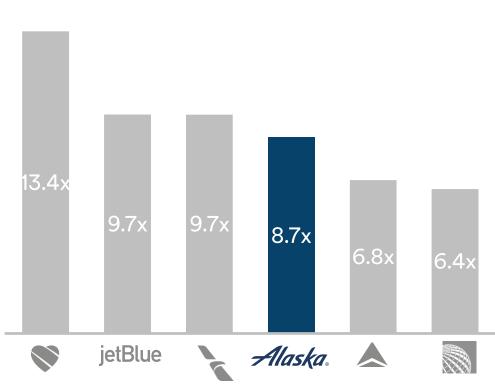
#### SHAREHOLDER RETURNS

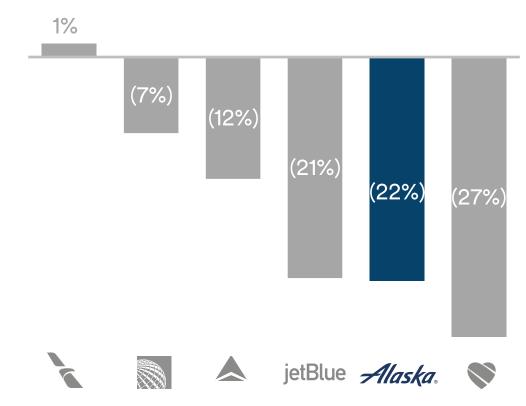
Long term, return 50% to 100% of free cash flow

# Our market valuation still does not reflect our fundamentals and performance

Forward price to earnings ratio

#### Change in enterprise value





Forward Price to earnings ratio based on Factset consensus EPS for FY 2023 by carrier, and stock price as of March 17, 2022

Enterprise value calculated as Market Capitalization, plus debt, lease liabilities, pension liabilities, less cash. Change calculated from Jan 2020 to December 2021 with market capitalization updated through March 17, 2022

# Net zero by 2040

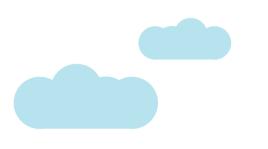




Verified, durable carbon offsets, sequestration or direct air capture only as needed to close a gap to target



**CARBON OFFSETTING TECHNOLOGY** 



Sustainable aviation fuel (SAF) at a reasonable cost and scale



Electrified or hybrid regional fleet

**NOVEL PROPULSION** 



New 737-8, 737-9, and 737-10 aircraft



**SUSTAINABLE AVIATION FUEL (SAF)\*** 





FLEET RENEWAL



# EXPANSIVE WEST COAST NETWORK

#### EFFICIENT FLEET

## COMPELLING PRODUCT

#### POWERFUL BRAND & UNPARALLELED LOYALTY

#### RESILIENT BUSINESS MODEL

- \$400 million in commercial initiatives
- Single fleet for mainline and regional
- Industry leading pitch
- Investing in our people & culture of CARE
- Cost position improving vs. competitors

- Significant frequency growth in core markets
- Leveraging upgauge for growth

Premium seats

growing to 25%

- Investing in products for a broad range of guests
- Most generous value proposition
- Powerful new co-brand renewal with Bank of America
- Rapidly growing and diversified loyalty program
- Initiatives in place to sustain track record of outperformance
- Fortress balance sheet untarnished by pandemic

- Improved competitive backdrop
- Infrastructure investments to support growth
- Strong foundational partnerships

of seat mix